REGISTER OF ENTERPRISE AGREEMENTS

ENTERPRISE AGREEMENT NO:

EA99/179

TITLE: Boise Cascade Office Products State Enterprise Agreement 1999 - 2000, New

South Wales

I.R.C. NO:

99/3602

DATE APPROVED/COMMENCEMENT:

22 July 1999

TERM:

31 December 2000

NEW AGREEMENT OR

VARIATION:

New

GAZETTAL REFERENCE:

DATE TERMINATED:

NUMBER OF PAGES:

18

COVERAGE/DESCRIPTION OF

EMPLOYEES: Applies to all employees bound by the Storemen and Packers General (State) Award,

located at Regents Park, New South Wales

PARTIES:

Boise Cascade Pty Ltd -&- National Union of Workers, New South Wales Branch

BOISE CASCADE OFFICE PRODUCTS

STATE ENTERPRISE AGREEMENT

1999 - 2000

NEW SOUTH WALES

ARRANGEMENT:

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- 2. Application
- 3. Parties Bound
- 4. Definitions and Interpretation
- 5. Relationship with the Award
- 6. Date and Term of Agreement
- 7. Statement of Intent and Objectives
- 8. Classification Structure
- 9. Contract of Employment
- 10. Termination of Employment
- 11. Payment of Salary
- 12. Hours of Duty
- 13. Roster Loading
- 14. Sundays and Public Holidays
- 15. Overtime
- 16. Annual Leave
- 17. Long Service Leave
- 18. Compassionate Leave
- 19. Sick Leave
- 20. Superannuation
- 21. Dispute Resolution Procedure
- 22. Corrective Guidance Policy and Procedures for Employees
- 23. Sick Leave Scheme
- 24. Safety Net Insurance Program
- 25. Union Picnic Day
- 26. No Extra Claims
- 27. Union Recognition and Membership

SCHEDULE 1 - Skill Based Classification Grading Structure

SCHEDULE 2 - Warehouse Wage Summary

Registered Enterprise Agreement

Industrial Registrar

BOISE CASCADE OFFICE PRODUCTS

(ACN 064 777 224)

BOISE CASCADE OFFICE PRODUCTS - STATE ENTERPRISE AGREEMENT 1999-2000 NEW SOUTH WALES

1. TITLE

This Agreement shall be known as the:
BOISE CASCADE OFFICE PRODUCTS - STATE ENTERPRISE AGREEMENT
1999 - 2000, NEW SOUTH WALES.

2. APPLICATION

This Agreement shall apply at:

the premises of Boise Cascade Office Products, Regents Park Estate, 391 Park Road, Regents Park, New South Wales 2143; and at

the company's offsite storage facility at Auburn, New South Wales (Jago W M & Sons Pty. Limited);

to all Employees who are bound by the terms of the Storemen and Packers General (State) Award, New South Wales, in so far as those provisions relate to the parties referred to in Clause 4 of this Agreement.

3. PARTIES BOUND

This Agreement shall be binding upon:

- a) Boise Cascade Office Products, 391 Park Road, Regents Park, New South Wales, in respect of its Employees affected by this Agreement;
- b) The National Union of Workers, New South Wales Branch;
- c) All Employees, whether members of the Union or not, who are engaged in any of the occupations, industries or callings specified in the Award, including Casual and Part-Time Employees.

4. DEFINITIONS AND INTERPRETATION

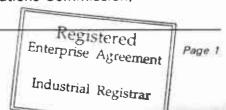
For the purposes of this Agreement:

"The Company" means Boise Cascade Office Products;

"The Union" means the National Union of Workers, New South Wales Branch;

"The Award" means the Storemen and Packers General (State) Award, New South Wales;

"IRC" means the New South Wales Industrial Relations Commission:



5. RELATIONSHIP WITH THE AWARD

Where any provision of this Agreement deals with the same matters provided for in the Award, the provisions of this Agreement shall prevail. Where the Agreement is silent, the terms of the Storemen and Packers General (State) Award shall apply.

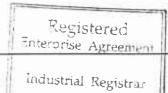
6. DATE AND TERM OF AGREEMENT

The term of this Agreement will commence from 1 January 1999, and shall remain in force until 31 December 2000.

The parties to this Agreement shall commence negotiations for a new Enterprise Agreement 3 months prior to the expiration of this Agreement on 31 December 2000.

7. STATEMENT OF INTENT AND OBJECTIVES

- 7.1 This Agreement formally embodies the intention of the Company and the Union to recognise the requirement for co-operative efforts by the parties to meet the agreed objectives of efficiency, participation and competitiveness that will achieve performance to ensure the Company's continued viability and job security for its Employees.
- 7.2 This Agreement addresses a range of issues, including ongoing consultation and commitments for the period of this Agreement with respect to productivity and efficiency issues.
- 7.3 The Agreement is the result of extensive consultation between the parties based on common values that are critical to the achievement of a world class enterprise.
- 7.4 The parties to this Agreement are committed to sharing the responsibility for the design of work systems and arrangements that increase the productivity and efficiency of the Company and provide opportunities for making better use of the expertise, skills and experience of all Employees through:



- (a) A safe and healthy working environment; and
- (b) A quality of working life for all Employees including job security and equity in access to skill development and participation.

8. CLASSIFICATION STRUCTURE

The parties to this Agreement will review and develop, during the first 3 months of the Agreement's term, an appropriate skill base classification structure that is linked to career paths.

9. CONTRACT OF EMPLOYMENT

- 9.1 All full time Employees engaged as Storepersons will be employed for a probationary period of 3 months from the commencement of their employment.
- 9.2 At the Commencement Date, each Employee will be classified at the relevant grade. An explanation of the duties for each grade is set out in Schedule 1 of this Agreement.
- 9.3 The Company will endeavour to maximise the proportion of its Storeperson Employees who are permanently employed.

10. TERMINATION OF EMPLOYMENT

- 10.1 During the 3 month probationary period as described in Paragraph 9.1 hereof, the employment may be terminated by either the Company or the Employee by giving 24 hours notice thereof, or payment in lieu thereof by the Company.
- 10.2 Notwithstanding subclauses 10.1 hereof, the Company may terminate the employment of the Employee without notice (or payment in lieu thereof), for conduct justifying instant dismissal, including misconduct, neglect of duty or abandonment of employment.

11. PAYMENT OF SALARY

- 11.1 The Employee's base salary will be in accordance with Schedule 2 of this Agreement, as it relates to the Employee's Grade.
- 11.2 The base salary rates shown in Column 1 of Schedule 2 shall be payable on and from 1 January 1999.
- 11.3 The base salary rates shown in Column 2 shall be payable from the first anniversary of 1 January 1999.

- 11.4 At the commencement of the Enterprise Agreement, a 4% increase in the weekly salary will be paid as of 1 January 1999. The Employee will also be entitled to further salary increases of 3% on the first anniversary being 1 January 2000.
- 11.5 The payment of salary will be weekly, by Electronic Funds Transfer, to the Employee's nominated bank account.
- 11.6 Any error or mistake by Boise Cascade in calculating the amount to be paid to an Employee under this agreement which amounts to an underpayment of more than 3 hours normal pay, will be corrected no later than 2 working days of the Employee notifying his or her manager of the error or mistake. Amounts of less than 3 hours pay will be corrected in the next weekly pay.
- 11.7 Any overpayment to an Employee will be deducted from the next weekly pay until repaid at the same rate, at the same increment, over the same time period.
- 11.8 A forklift allowance of \$0.55 per hour will be paid to all designated forklift drivers as per Schedule 2.

12. HOURS OF DUTY

- 12.1 The hours of duty shall be an average 38 hours per week.
- 12.2 Subject to this Clause, meal breaks are not to be regarded as time worked and will be unpaid.
- 12.3 The Employee will receive a minimum of one paid rest break of 10 minutes duration per shift for each day and afternoon shift worked.
- 12.4 The Employee will receive one paid crib break of 20 minutes duration for each afternoon shift worked.

13. ROSTER LOADING

- 13.1 In addition to the base salary, the Employee shall be paid a roster loading for actual shifts worked and is not entitled to the roster loading with respect to any payments, other than payments for the following:
 - (a) Public Holidays
 - (b) Long Service Leave
 - (c) Compassionate Leave
 - (d) Sick Leave

13.2 Roster Loading

The roster loading is paid in accordance with the following table:

Type of Shift
Day Shift
Afternoon Shift
Night Shift

Roster Loading 0% 15%

30%

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For the purposes of this Agreement:

- (a) "Day Shift" shall mean any shift commencing at or after 6.30 am and finishing at 5.30 pm.
- (b) "Afternoon Shift" means any shift finishing after 5.30 pm and at or before 12.00 midnight.
- (c) "Night Shift" means any shift finishing subsequent to midnight and at or before 8.00 a.m.
- 13.3 The hours of work outlined in 13.2 may be altered by mutual agreement between the company's management and the majority of the employees involved.

14. SUNDAYS AND PUBLIC HOLIDAYS

- 14.1 The Employee shall be entitled, without loss of pay, to the Public Holidays gazetted in the State of New South Wales.
- 14.2 The Employee shall be paid at the rate of 2.5 times the hourly base salary for all hours worked on Sundays and gazetted Public Holidays.
- 14.3 The Employee shall be paid at the rate of 3 times the hourly base salary for all hours worked on Good Friday and Christmas Day.

15. OVERTIME

- 15.1 For the purposes of this Clause, Overtime means hours worked in excess of 7.6 hours before or after a normal shift.
- 15.2 If the Employee is required to work in excess of 7.6 hours per shift, such work will be regarded as overtime, and he/she will be paid at the rate of time and one half for the first 2 hours overtime and double time thereafter until the completion of the work or shift.

16. ANNUAL LEAVE

The Employee shall receive Annual Holidays pursuant to the New South Wales Annual Holidays Act, 1994. A Leave Loading of 17.5% will be paid when the Employee takes such leave.

17. LONG SERVICE LEAVE

The Employee will be entitled to Long Service Leave in accordance with the New South Wales Long Service Leave Act.

18. COMPASSIONATE LEAVE

The Employee shall be entitled to a maximum of 2 days leave without loss of pay on each occasion, and on production of satisfactory evidence, of the death of the Employee's spouse, parent, brother, sister, child, stepchild, step-parent, grandparent or parent-in-law.

19. SICK LEAVE

- 19.1 If the Employee is absent from duty as a result of personal ill-health or accident, the Employee shall be entitled to paid sick leave as follows:
 - (a) Five (5) days in the first year of employment; and
 - (b) Ten (10) days in the second and subsequent years of employment.

Registered Enterprise Agreement

Industrial Registrar

- 19.2 Any untaken sick leave shall accrue to a maximum of 120 days.
- 19.3 During the first 3 months of employment, any absence of 1 day will require the production of a medical certificate.
- 19.4 After a total of 2 single days sick leave absence in any year of employment, the Employee will be required to produce a medical certificate for each further sick leave absence. The Company may refer the Employee during working hours without the loss of pay to an independent medical practitioner at the Company's expense if there is a concern by the Company regarding the particular case.
- 19.5 The Employee shall give reasonable notice to Boise Cascade of his/her absence from work. This notice shall be given to his/her Manager/Supervisor within 24 hours after the normal commencement of duty, and as far as practicable, at least 2 hours before the normal commencement of duty. The notice shall state the nature of the illness or injury and the estimated duration of absence.
- 19.6 Where the Employee is absent on sick leave and such absence is on a day or days immediately before or after any rostered absence or a public holiday, a medical certificate must be provided for all days so absent.

20. SUPERANNUATION

The obligation on the Company to make Superannuation contributions shall be that as provided by the Commonwealth Superannuation Guarantee Administration Act, 1992 as in force from time to time. All payments will be made to the Superannuation Fund that is decided and approved by the Superannuation Committee or to L.U.C.R.F. at the choice of the employee.

21. DISPUTE RESOLUTION PROCEDURE

- 21.1 The Employee will meet with the relevant Supervisor and attempt to settle any dispute at that level. Any grievance must initially be dealt with as close to the source as possible with the following steps to be followed for further discussion and resolution as necessary.
- 21.2 If not settled in Step 1, the Employee and/or Union Delegate will meet with the Operations Manager, along with the Supervisor, and make every endeavour to resolve the dispute.
- 21.3 If not settled in Step 2, the Union Organiser will meet with the Operations Manager for resolution. The State Secretary of the appropriate Union will be advised of this meeting and may become involved.
- 21.4 If still not settled, either party may seek the assistance of the IRC to resolve the dispute.
- 21.5 Notwithstanding anything contained in this clause, the parties shall be free to exercise their legal rights if there is an unreasonable delay in finalising the dispute.

- 21.6 During the operation of this procedure, the Status Quo shall prevail and work shall proceed normally. "Status Quo" shall mean the situation existing immediately prior to the dispute or the matter giving rise to the dispute.
- 21.7 This clause shall not apply to any dispute with respect to bona fide safety issues.
- 21.8 The parties are committed to prompt resolution of all disputes in accordance with this clause.

22. CORRECTIVE GUIDANCE POLICY AND PROCEDURES FOR EMPLOYEES

OBJECTIVE:

- 22.1 To ensure that all matters relating to an Employee's performance and conduct are dealt with promptly, investigated thoroughly, considered reasonably and are handled fairly and consistently.
- 22.2 To encourage and improve an Employee's work performance and conduct.

DEFINITIONS:

- 22.3 "UNSATISFACTORY WORK PERFORMANCE" means the failure to perform the requirements of a position at an acceptable standard or level of competence. Examples of unsatisfactory work performance conduct may include: unsafe work practices; excessive absenteeism or lateness; low productivity; inefficiency; negligence or unco-operative behaviour.
- 22.4 "UNSATISFACTORY CONDUCT" means failure to observe Company policies and procedures.
- 22.5 The Company regards the following actions as examples of SERIOUS MISCONDUCT justifying instant dismissal:-
 - (a) Falsifying company records;
 - (b) Fighting;
 - (c) Drunkenness;
 - (d) Being under the influence of illegal drugs at work;
 - (e) Theft of Company property; and
 - (f) Serious and wilful refusal of duty.

Registered Enterprise Agreement

Industrial Registrar

22.6 Verbal and written warnings shall be specified and such warnings shall have a "stand alone" character, i.e. future corrective action shall relate to the original warning relevant to the specific unsatisfactory work performance or conduct referred to in sub-clauses 22.3 and 22.4.

Procedure:

A. UNSATISFACTORY WORK PERFORMANCE OR CONDUCT:

In relation to instances of unsatisfactory work performance or conduct, the following procedure will be followed:

STEP 1 - COUNSELLING / VERBAL WARNING:

This is an opportunity to bring the unsatisfactory work performance or conduct to the attention of the Employee concerned; to establish the reasons for such performance or conduct and to establish whether the Company can provide any assistance to the Employee to avoid recurrence of same.

During the initial counselling session, the Employee's Immediate Supervisor shall:

- (a) Discuss the unsatisfactory work performance or conduct identified with the Employee and outline the standard of work performance or conduct that is required;
- (b) Give the Employee an adequate opportunity to respond to the allegations made and provide an explanation. (If the explanation given is acceptable to the Immediate Supervisor, no further disciplinary action should be taken);
- (c) Determine, in consultation with the Employee, specific action to be taken to remedy the unsatisfactory work performance or conduct, and establish a date for review of same;
- (d) Warn the Employee that failure to improve the unsatisfactory performance or conduct will result in further disciplinary action being taken.

At any stage of this process, the Employee may request the involvement of the Union Delegate and/or other nominated witness.

A record of the counselling sessions shall be completed and kept on the Employee's file for a period of three (3) months.

STEP 2 - FIRST WRITTEN WARNING

If, by the review date established in Step 1(c) above, the Employee's work performance or conduct has not improved to the required standard specified in Step 1(a), a second counselling session shall be arranged between the Employee and the Immediate Supervisor, which may lead to a First Written Warning being issued.

During this counselling session, and following authorisation from the Operations Manager, the Immediate Supervisor shall:

- (a) Restate the unsatisfactory work performance or conduct identified;
- (b) Restate the agreed corrective actions identified at the previous counselling sessions;
- (c) Give the Employee an opportunity to defend him/herself against the allegations made. (If the explanation is acceptable to the Immediate Supervisor, no further disciplinary action should be taken);
- (d) If the Employee's explanation is not acceptable, indicate to the Employee that he/she is to be issued with a First Written Warning. The Supervisor shall exercise reasonable discretion in the issuing of Warning;
- (e) Determine, in consultation with the Employee, specific action to be taken to remedy the unsatisfactory work performance or conduct and establish a date for review; and
- (f) Warn the Employee that failure to improve will result in further disciplinary action being taken, which could ultimately lead to dismissal.

At any stage of this process, the Employee may request the involvement of the Union Delegate and/or other nominated witness.

The First Written Warning and record of the counselling session shall be completed and kept on the Employee's personnel file. The Written Warning will be authorised by the Immediate Supervisor and a copy shall be issued to the Employee in the presence of the Union Delegate and/or nominated witness. The Employee will be informed that the First Written Warning will be recorded on his/her personnel file.

All parties to the counselling session may sign the Written Warning as recognition of its issue to and receipt by the Employee.

This First Written Warning shall remain active for a period of four (4) months.

STEP 3 - FINAL WRITTEN WARNING

If, by the review date established in Step 2(e) above, the Employee's work performance or conduct has still not improved, another counselling session should be arranged which may lead to a Final Written Warning being issued.

At the counselling session, the Operations Manager and the Immediate Supervisor shall;

- (a) Restate the unsatisfactory work performance or conduct identified at the previous counselling session, including the agreed corrective actions identified and the established review date set;
- (b) Give the Employee an opportunity to defend him/herself against the allegations made. (If the explanation is unacceptable to the Operations Manager, no further disciplinary action should be taken):

- (c) If the Employee's explanation is not acceptable, indicate to the Employee that he/she is to be issued a Final Written Warning;
- (d) Determine, in consultation with the Employee, specific action to be taken to remedy the unsatisfactory work performance or conduct and establish a date for review; and
- (e) Warn the Employee that failure to improve will result in the Employee's dismissal.

Any stage of this process, the Employee may request the involvement of the Union Delegate and/or other nominated witness.

The Final Written Warning and record of the counselling session record shall be completed and kept on the Employee's personnel file. The Final Written Warning will be authorised by the Operations Manager and a copy shall be issued to the Employee in the presence of the Union Delegate and/or nominated witness. The Employee will be informed that the Final Written Warning will be recorded on his/her personnel file.

All parties to the interview may sign the Final Written Warning as recognition of its issue and receipt by the Employee.

The Final Written Warning shall remain active for a period of six (6) months.

STEP 4 - TERMINATION:

If the Employee's performance does not improve to an acceptable standard, or there is a further occurrence of unsatisfactory conduct there should be a meeting between the Operations Manager, the Immediate Supervisor and the Employee, which may lead to the Employee's dismissal.

At this meeting, the Operations Manager shall:

- (a) Advise the Employee of the reason for the proposed dismissal;
- (b) Discuss the Employee's history, including the records of prior counselling sessions, and First and Final Written Warnings;
- (c) Give the Employee an adequate opportunity to defend him/herself against the allegations made. (If the explanation is acceptable, to the Operations Manager, the Employee should not be dismissed); and
- (d) Explore whether any reasonable alternative to termination may exist.

Any stage of this procedure, the Employee may request the involvement of the Union Delegate and/or other nominated witness.

Where, under this procedure, if a decision is made to dismiss the Employee, the Employee must be provided with a Written Advice of the termination of his/her employment with the Company and the effective time and date.

Registered
Enterprise Agreement

If the Employee requests that the reason for termination be given in writing or requests a Statement of Employment identifying the period of employment and duties performed, such documentation shall also be provided.

B. SERIOUS MISCONDUCT

As soon as an instance of Serious Misconduct by an Employee is brought to the attention of the Operations Manager, the latter will observe following procedure:

- Step 1: Investigate fully all circumstances surrounding the alleged misconduct. This must include interviewing any witnesses and reviewing the Employee's employment record and recording all information received.
- Step 2: If the investigations appear to substantiate the allegations, interview the Employee/s concerned with the Union Delegate and/or a witness (nominated by the Employee) present. At the interview, ensure the Employee is given clear details of the allegations against him/her, and if he/she so requests, is given the opportunity to defend him/herself and explain his/her version of the relevant matters, with the assistance of the Union Delegate and/or nominated witness. The Union Organiser may, at the request of the Employee, be invited to participate.
- Step 3: If the Employee's defence or explanation cannot be substantiated, or is not acceptable to the Operations Manager and the serious misconduct substantiated by witnesses justifies the Employee's instant dismissal, the dismissal must be immediately communicated to the Employee when such decision is made by the Operations Manager. Dismissal for serious misconduct will not entitle the Employee to notice, or payment in lieu of notice. Only the Operations Manager can authorise and implement a decision to instantly dismiss an Employee.
- Step 4: If requested by the Employee, he/she should also be given a Statement of Employment detailing his/her period of service and the nature of duties performed therein, and a separate document specifying the reasons for the termination.

C. SUSPENSION PROCEDURES:

Where the Company considers that an allegation of Serious Misconduct is sufficiently serious to warrant it, an Employee may be suspended without pay. This suspension shall be imposed in the presence of a witness (who may be the Union Delegate) nominated by the Employee, when a Written Notice of Suspension shall be issued to the Employee. The suspended Employee shall sign the Notice and leave the premises immediately.

The period of the suspension shall be only to cover the period reasonably necessary for the formal and through investigation by the Operations Manager. Normally this should occur by the next working day or shift.

At any meetings or interviews conducted during the formal investigation by the Company, the Employee shall have the right to have the Union Organiser and/or Delegate to assist and represent him/her.

Following the formal investigation process, the Operations Manager shall interview the Employee and advise him/her the outcome of the Company's investigations. If the Company finds that there was no serious misconduct or that the conduct was too minor to warrant suspension, the Employee shall be paid the appropriate rate for the working time lost as a result of his/her suspension.

23. SICK LEAVE SCHEME

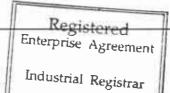
- 23.1 Each full and part-time Employee will accrue Sick Leave in accordance with Clause 20 of this Agreement.
- 23.2 For a full-time Employee with greater than 12 days accrued sick leave, the following will apply upon receipt of his/her individual consent on the last pay day before the 20th day of December each year:
 - (a) The Company will pay to each full-time Employee a Sick Leave payout benefit equivalent to 7.6 hours for each day of a calendar year's Accrued Sick Leave in excess of 4 days that is not taken during the previous 12 month period. This Sick Leave payout benefit may be up to a maximum of 4 days per year as follows:

Sick Leave Taken In Prior 12 Month Period		
	Nil	
	1 day	
	2 days	
- 45	3 days	
	4 days	
	3	

(b) As from 21 December in each year, every full-time Employee's accrued Sick Leave entitlements will be reduced by the equivalent number of hours paid in accordance with this clause.

24. SAFETY NET INSURANCE PROGRAM

- 24.1 Effective from 1 January 2000, the Company will provide, for Employees bound by this Agreement, Insurance Cover for Income Protection, WorkCover Top-Up, and Journey Accidents.
- 24.2 The Company has made the insurance arrangements with Labour Union Insurance (Brokers) Pty. Ltd.
- 24.3 The extent of the Insurance Cover is set out in the document entitled "The Union Safety Net Insurance Program", a copy of which will be available to all employees covered by this Agreement.



24.4 The Insurance Cover and associated benefits will not alter during the life of this Agreement.

25. UNION PICNIC DAY

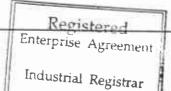
- 25.1 The Company will allow, as an additional Public Holiday to those prescribed in the Award, the Union Picnic Day nominated by the NUW.
- 25.2 It is recognised that this day will be decided by mutual consent of the majority of the NUW Members and Management. All Employees must take the Picnic Day on the agreed upon day.

26. NO EXTRA CLAIMS

Neither party shall seek any further terms and conditions of employment other than those set out in this Agreement for the duration of the Agreement. Employee's who enter into this agreement shall not seek or make any claims on the Employer for any historic issues which occurred prior to this Agreement being signed.

27. UNION RECOGNITION AND MEMBERSHIP

- 27.1 For the purpose of this agreement, the company recognises the National Union of Workers, NSW Branch (NUW), as being the Union that shall have exclusive representation of the Employees in related classifications covered by this Agreement. This exclusive representation will extend to all terms and conditions of employment, whether or not those terms and conditions are subject to this Agreement or not.
- 27.2 All new Employees shall be given an application form to join the National Union of Workers at the point of induction, and will be introduced to the Union Delegate within the induction period.
- 27.3 The Company undertakes, upon authorisation, to deduct Union Membership Dues weekly, as levied by the Union in accordance with its Rules, from the pay of any Employee who is a member of the Union, and to send the said moneys to the Union at the beginning of each month, together with all necessary information to enable the reconciliation and crediting of subscriptions to each Union Member's Account.



SIGNATURES:

For and on behalf of BOISE CASCADE

For and on behalf of NATIONAL UNION OF WORKERS, NEW SOUTH WALES BRANCH.

Date: 28-6-99

Date: 1/7/99

SCHEDULE 1

SKILL BASED CLASSIFICATION GRADING STRUCTURE

GRADE 1

A Storeperson and Packer - Grade 1, shall be an employee, who has undertaken sufficient training so as to enable him/her to perform within the scope of this level and who has been appointed by the company to perform such work on a continuous basis. An employee at this level performs work to the level of their training and:-

- A. Performs service as a Storeperson and Packer and has satisfactorily acquired the skills relevant to the enterprise at this level;
- B. Responsible for assuring quality of work;
- C. Possesses sound interpersonal and communication skills;
- D. May be required to use materials handling equipment (MHE) which requires licensing/certification, e.g. forklift, cherry picker.
- E. Able to perform the following tasks:-
 - 1. Inventory and stores control;
 - VDU operation using basic keyboard skills to carry out stores work;
 - 3. Routine maintenance of stores equipment and machinery.

GRADE 2 - (LEADING HAND):

A Storeperson and Packer - Grade 2 shall be an employee, who has undertaken sufficient training so as to enable him/her to perform within the scope of this level in addition to the work of a Grade 1 Storeperson and Packer and who has been appointed by the company as either a Leading Hand in charge of a team and as an Operator of Computer Technology used for high level inventory and stock control.

An employee appointed in this capacity performs work to the level of their training and;

- A. Able to work from complex instructions and procedures;
- B. Able to co-ordinate work in a team environment under general supervision;
- C. Responsible for assuring quality of work;
- D. Understands and is responsible for their own quality control;

- E. Possesses a sound level of interpersonal and communication skills;
- F. Sound working knowledge of all stores duties performed at levels below this grade, exercise discretion within scope of this grade, and has a good knowledge of the employer's product;
- G. May perform work requiring minimal supervision, either individually or in a team environment;
- H. May also be responsible for quality control of the work of other Storepersons and Packers without being responsible for their direction. The employee shall be aware of BCOP policy on Quality Assurance.

Registered Enterprise Agreement

SCHEDULE 2

WAREHOUSE WAGE SUMMARY.

	DECEMBER 1998		JAN - DEC 1999		JAN - DEC 2000 PLUS 3% INCREASE		
	Per Hour	Weekly \$	Per Hour \$	Weekly \$	Per Hour \$	Weekly \$	
STOREPERSON	12.18	462.84	12.64	480.52	13.02	494.76	
LEADING HAND	12.65	480.70	13.68	520.00	14.09	535.42	
	* Designated Forklift Drivers to Receive 55 cents per hour in addition to the rates above. * Casual Loadings as per the Award to apply in addition to thes rates.						