# **REGISTER OF**

### **ENTERPRISE AGREEMENTS**

### ENTERPRISE AGREEMENT NO: EA04/229

# <u>TITLE:</u> <u>Procter & Gamble Manufacturing Pty Ltd (Rydalmere) Enterprise</u> Agreement 2004-2005

**I.R.C. NO:** IRC4/3146

DATE APPROVED/COMMENCEMENT: 7 July 2004

**TERM:** 21 months

NEW AGREEMENT OR VARIATION: Replaces EA02/311

GAZETTAL REFERENCE: 3 September 2004

DATE TERMINATED:

NUMBER OF PAGES:

### **COVERAGE/DESCRIPTION OF**

**EMPLOYEES:** The agreement applies to the employees of Procter & Gamble Manufacturing Pty Ltd, 320 Victoria Road Rydalmere NSW, who are engaged in the occupations associated with production, stores and quality assurance and who fall within the coverage of the Drug Factories (State) Award and the Warehouse Employees Drug (State) Award

**PARTIES:** Procter and Gamble Manufacturing Pty Ltd -&- the Shop, Distributive and Allied Employees' Association, New South Wales

# PROCTER & GAMBLE MANUFACTURING PTY LTD ENTERPRISE AGREEMENT 2004 - 2005

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## 1. Preamble

### 1.1 Title

This Agreement is the Procter & Gamble Manufacturing Pty Ltd (Rydalmere) Enterprise Agreement 2004 - 2005.

### 1.2 Parties

This Agreement is made between:

Procter & Gamble Manufacturing Pty Ltd (Rydalmere) (hereinafter referred to as "P & G" or "the Company");

P & G Employees working at 320 Victoria Road, Rydalmere, whose work responsibilities are described in the Skills Development System in the occupations associated with production, stores and quality assurance ("the Employees"); and

the Shop, Distributive and Allied Employees' Association, New South Wales ("SDA").

## 1.3 Coverage

This Agreement will apply to the Employees.

1.4 Duration

This Agreement will begin from the certification of this Agreement and will remain effective until 31 March 2006.

A review of the operation of the Agreement may be conducted on the nomination of any part after three months.

The parties will start development of a new agreement three months before expiration of this Agreement.

The terms and conditions of this Agreement shall be read and interpreted in conjunction with the Drug Factories (State) Award and the Warehouse Employees Drug (State) Award. This Agreement will prevail over any inconsistencies with these awards.

1.5 Australian Workplace Agreements

The Company undertakes, during the life of this Agreement, that they will not pursue with any individual covered by this Agreement any Australian Workplace Agreements under the Federal *Workplace Relations Act* 1996.

### 2. Environmental Protection, Health and Safety

The Company's policy is to protect the health and safety of its Employees and of the public. We strive to exercise responsible stewardship of natural resources that are impacted by Company activities. To accomplish this, the Company is committed to maintaining management systems, programs and procedures for the environmentally responsible management of:

manufacturing operations;

packaging;

transportation and distribution;

contracted goods and services.

We shall support this policy by maintaining compliance with applicable governmental laws and regulations, as well as the Company's policies and requirements which are set out in the Environmental, Health and Safety (EHS) Policy, Codes of Practice, EHS Guidance, and the Company's Policies and Procedures. Facility Management will encourage all Employees to consider environmental protection and health and safety as inseparable parts of their everyday responsibilities. Any unapproved deviation from our standard operating procedures should be brought to the attention of the appropriate Department Manager immediately and is subject to the appropriate level of disciplinary action.

### 3. Our Purpose, Values and Principles

#### Purpose

We will provide products and services of superior quality and value that improve the lives of the world's consumers.

As a result, consumers will reward us with leadership sales, profit and value creation, allowing our people, our shareholders, and the communities in which we live and work to prosper.

### Values

P & G is its people and the values by which they live.

### P & G People

We attract and recruit the finest people in the world. We build our organisation from within, promoting and rewarding people without regard to any difference unrelated to performance. We act on the conviction that the men and women of P & G will always be our most important asset.

#### Leadership

We are all leaders in our area of responsibility, with a deep commitment to deliver leadership results. We have a clear vision of where we are going. We focus our resources to achieve leadership objectives and strategies. We develop the capability to deliver our strategies and eliminate organisational barriers.

### Ownership

We accept personal accountability to meet the business needs, improve our systems and help others improve their effectiveness. We all act like owners, treating the Company's assets as our own and behaving with the Company's long-term success in mind.

### Integrity

We always try to do the right thing. We are honest and straightforward with each other. We operate within the letter and spirit of the law. We uphold the values and principles of P & G in every action and decision. We are data-based and intellectually honest in advocating proposals, including recognising risks.

#### Passion for Winning

We are determined to be the best at doing what matters most. We have a healthy dissatisfaction with the status quo. We have a compelling desire to improve and to win in the marketplace.

#### Trust

We respect our P & G colleagues, customers, consumers and treat them as we want to be treated. We have confidence in each other's capabilities and intentions. We believe that people work best when there is a foundation of trust.

#### Principles

These are the Principles and supporting behaviours which flow from our Purpose and Values.

We show respect for all individuals

We believe that all individuals can and want to contribute to their fullest potential.

We value differences.

We inspire and enable people to achieve high expectations, standards and challenging goals.

We are honest with people about their performance.

The interests of the Company and the individual are inseparable

We believe that doing what is right for the business with integrity will lead to mutual success for both the Company and the individual. Our quest for mutual success ties us together.

We encourage stock ownership and ownership behaviour.

We are strategically focused in our work

We operate against clearly articulated and aligned objectives and strategies.

We only do work and only ask for work that adds value to the business.

We simplify, standardise and streamline our current work whenever possible.

Innovation is the cornerstone of our success

We place great value on big, new consumer innovations.

We challenge convention and reinvent the way we do business to better win in the marketplace.

We are externally focused

We develop superior understanding of consumers and their needs.

We create and deliver products, packaging and concepts that build winning brand equities.

We develop close, mutually productive relationships with our customers and our suppliers.

We are good corporate citizens.

We value personal mastery

We believe it is the responsibility of all individuals to continually develop themselves and others.

We encourage and expect outstanding technical mastery and executional excellence.

We seek to be the best

We strive to be the best in all areas of strategic importance to the Company.

We benchmark our performance rigorously versus the very best internally and externally.

We learn from both our successes and our failures.

Mutual interdependency is a way of life

We work together with confidence and trust across functions, sectors, categories and geographies.

We take pride in results from reapplying others' ideas.

We build superior relationships with all the parties who contribute to fulfilling our Corporate Purpose, including our customers, suppliers, universities and governments.

# 4. Teams at P & G

Our goal is to continuously improve the areas in which we work. EHS, Quality, Productivity and Participation will continuously improve, through the cultivation of a strong team environment, throughout the whole organisation. The Company and its Employees will pursue the creation of 'customer focused self-managed teams'.

What is a self-managed team?

A team is a number of people with complementary skills who are committed to a common objective, goals and approach for which they hold themselves accountable. They work strongly as a team, valuing individuals' diversity and opinions. They work to create harmony within and across teams throughout the Company.

Why do we want to cultivate a team environment?

We know that the potential of teams is unlimited and that teams are one of the best methods for improving overall performance of the Company whilst developing and rewarding individuals. We will do this by empowering teams to be accountable and take ownership of the business.

Within our organisation there are a number of teams who focus on areas of growing and improving the business. We want to build on this success by developing the team environment within our operation. This Agreement is not just about the business - greater participation in the development of the business will lead to an improved quality of work life.

How will we cultivate a team environment?

We will equip team members with the skills needed to function in a team environment and develop them to be decision-makers. We have developed a Skills Development System which we believe will assist us with this. However, it is not the only answer. We will develop teams around the values of the Company and the single most important policy of treating one another fairly and with respect.

The leadership of our Company believes in the development of its Employees - it is our pledge. With continued support from upper Management, this is the first step.

How long will it take?

Our organisation is constantly learning and the transformation to teams will take effort and time. Moving to teams can be difficult so we will make assessments and adjust as our business environment changes. The point is that we will never stop learning, developing as individuals and improving our processes.

What will it look like when we get there?

There are no specific rules that teams need to follow. Over a period of time the teams will evolve and mature gradually taking responsibility for areas such as quality assurance, production scheduling, recruitment, training and other areas. Therefore, as teams develop and become more accountable, the current management roles will change from less direct, administrator roles to more coaching and advisory roles.

#### 5. Skills Development System

5.1 Introduction

The classification and skills development system in this section and Annexure 1 to the Agreement have been designed and developed Consultative Committee, and are to be read together.

The Employees will be classified according to their occupational group, in accordance with this section and annexure 1.

An Employee may gain additional skills by undertaking training associated with the particular skill, with the objective of improving safety, quality, productivity and participation. Subject to the following conditions, an Employee will be paid the appropriate allowance in recognition of the additional skills:

- (a) the Employee has been formally assessed as competent in the skill; and
- (b) the Company has decided there is a need for the Employee to use the skill in his or her position; and
- (c) there is a need for the Employee to use the skill routinely in his or her position.

Within the framework of the teams it is unlikely that any one member will be responsible for many areas. It is desirable to spread the workload across the team members, combining complementary skills. For example, a line leader would probably not be responsible for mechanically changing over a piece of equipment as well as performing line leader duties. The line leader should have a working knowledge of the processes required. Mechanical changeovers will be the responsibility of the operators.

### 5.2 Skills Assessment

Employees will be assessed for competence in accordance with current practice. Appeals are to be made through the Consultative Committee. If there is a drop in performance for any reason, then the Company's Performance Improvement Counselling (Annexure 3) will apply.

5.3 Making

All staff in operational compounding or making occupations will be classified under the Making stream in Annexure 1. The minimum weekly rate of pay for a full-time Employee at each level in the Making stream is described in Annexure 1.

For an Employee to be eligible to be appointed at Level 3, the Employee must have acquired at least three of the following Work Stations skills in accordance with this section:

Dye Work Station

Pre-weigh/Dispensary

Dye Preweigh Room

Developer Essence

Rollette (1/2 work station)

Herbal Essences Compounding Room

**Common Base Station** 

(The deionised work system is not a work station in itself but a necessary part of the overall process).

For an Employee to be eligible to be appointed at Level 4, the Employee must have acquired at least 6.5 of the above Work Stations skills in accordance with this section.

### 5.4 Warehouse

All staff in operational warehousing occupations will be classified under the Warehouse stream in Annexure 1. The minimum weekly rate of pay for a full-time Employee at each level in the Warehouse stream is described in Annexure 1.

For a Level 3 Employee to be eligible to be appointed to Level 4, the Employee must acquire the following skills bases:

Sample and test inbound third party contractor finished goods.

Testing/approving packaging materials

Raw material sampling

Inventory Reconciliation.

Staff can acquire the "Dangerous Goods Airfreight Certification" attained at Levels 3, 4 or 5, provided there is a business need to have this skill in place.

### 5.5 Packing

All staff in packing occupations will be classified under the Packing stream in Annexure 1 The minimum weekly rate of pay for a full-time Employee at each level in the Packing stream is described in Annexure 1.

All staff will be required to follow the current classification structure up to and including Level 2 competencies. From there the current Level 3 will be split into two task-based areas and one permanent line leadership area. These are:

(a) Changeover of Equipment (where the equipment is designed for quick release as far as is possible) and in accordance to the quick change program.

Strip and reassemble fillers

Size changes on auto cappers and cartoners across all lines.

The purpose of this is to encourage up-skilling and make the team more self-managing by being less dependent on fitters.

or

(b) Relief Line Leadership (RLL) within the team

Ensure that the team collects data about downtime on the line effectively.

Works with the line leader to ensure that all members of the team are contributing to team performance.

Supports the line leader in the development of self-managed teams.

Runs line as needed.

Negotiates with the line leader about holidays and RDOs to ensure that either the LL or RLL are available to run the line as often as possible.

Responsible for ensuring safety and quality.

or

(c) Permanent line leader on one line

Trained following current procedure

All duties of RLL.

Ensure RLL is kept informed of any changes in running the line.

To advise where necessary in production planning of their line, re-engineering their line, other areas of expertise.

To take a proactive role in solving problems.

Identify training needs of the team. Arrange for training through the team leader.

For a Level 3 Employee to be eligible to be appointed to Level 4, the Employee must acquire the following skills base:

(d) Permanent line leader on multiple lines

All duties of PLL.

To be competent in performing line leader duties on multiple lines.

The line leadership role will be maintained at the current level 4 for Employees who are trained to permanently run multiple lines

5.6 Laboratory

All staff in quality assurance and testing occupations will be classified under the Laboratory stream in Annexure 1. The minimum weekly rate of pay for a full-time Employee at each level in the Laboratory stream is described in Annexure 1.

5.7 Additional Knowledge Based Skills

In order to achieve the vision for this site, we recognise that we need to build on our knowledge based skills. As such, Employees will be eligible to acquire some generic skill blocks which are focussed on improving a process. This does not refer to a specific process as the tools can be used to solve any problem. Three broad bands are offered:

1. Gathering and interpreting data (GAID - Levels 4 & 5 only)

Analysing and bringing data together with knowledge of a work process to improve it. The stages of this skill require the development of competence in using more abstract thought to analyse the present situation and change it, that is:

Can gather and interpret data using a variety of statistical tools.

Analyses and improves a work system on a consistent basis.

Monitors the efficiency of a work process to ensure that there is consistent improvement in efficiencies.

2. Process Improvement Trainer and Facilitator (Level 5 only)

Facilitates process improvement projects with people from various departments.

Trains people in Process Improvement by conducting process improvement projects with teams.

Evaluates the performance of the team according to improvements made by the team.

Note: These additional skills would be fully developed over a two year period.

5.8 Skills Allowance

Annexure 1 describes the skills allowance (if applicable) to be paid where an Employee has acquired an additional skill competence in accordance with this section.

5.9 Relief

The purpose of reliefs is to allow wider flexibility across the organisation. All types of leave will need to be managed so as not to overlap.

5.10 General Business Appreciation

In order for Employees to gain an understanding of the financial management of P & G, programs will be developed to assist Employees understanding of Cost of Goods, Budgets, Planning and Profit and Loss.

5.11 Employee Duties

The Employees will, at all times in the course of their employment perform any additional duties within their range of skills, experiences and qualifications, as directed by the Company, including work at a lower level.

An Employee who is directed to do work at a level carrying a lower rate than his/her ordinary level in the same or another department shall suffer no reduction in pay in consequence thereof.

#### 6. Remuneration and Human Resources Management

6.1 Performance and Improvement Counselling

All forms of Performance and Improvement Counselling are dealt with within the guidelines set out in Annexure 3.

6.2 Leave

Annual leave will be granted in accordance with the *Annual Holidays Act* 1944. Refer to Employee Information Folder and/or ES Connect.

For all other types of Leave, refer to Employee Information Folder and/or ES Connect.

6.3 Equal Employment Opportunities/Affirmative Action

The Company's policy is to treat everyone 'fairly and with respect'. The Equal Employment Opportunity Policy reflects the guidelines set out the Affirmative Action/EEO Act. Refer to Employee Information Folder and/or ES Connect.

- 6.4 Payments and Allowances
  - 6.4.1 Payments

The Employees will receive a 4.0% increase from 1 April 2004 and a 4.0% increase from 1 April 2005. The 2005 review (4.0%) will run until 31 March 2006. All wages will be paid on a monthly basis, on or about the 14th day of each month, direct into Employees' nominated bank accounts.

(i) Safety Net

At no stage will Employees be disadvantaged versus the relevant award, based on total remuneration package and conditions of employment during the term of this Enterprise Agreement. Any pay anomaly will be calculated on a monthly basis. This condition does not apply to Employees who move to lower levels due to performance reasons.

(ii) Superannuation

All Employees covered by this Enterprise Agreement are members of the Procter & Gamble Retirement Plan. The operation of the Procter & Gamble Retirement Plan is governed by a legal document known as the Trust Deed. The Trustees ensure that the plan is properly administered in accordance with this document. There are four Trustees. Two are Plan members elected by the members, and two are appointed by the Company.

The Plan meets the requirements of the Government's standards for superannuation plans.

Further information on the Plan benefits is available in the P & G Member Booklet.

6.4.2 Payment of Wages

Wages shall be paid by electronic Funds Transfer (EFT) into each individual Employee's nominated bank account, on a monthly basis.

6.4.3 Allowances

The parties to this Agreement are committed to the total integration of all allowances into the base rate of pay during the life of this Agreement. All other allowances except for those listed below have been absorbed into the appropriate rate of pay for the relevant classification. These allowances will not apply to those Employees in Staff Roles.

In addition to the rates of pay outlined in paragraph 6.4.1 of this Agreement, the following allowance shall be paid as appropriate and will be paid separately at the following rate:

First Aid allowance - \$13.1768 per week in 2004 and \$13.7038 per week in 2005. This is on attainment of St John Ambulance Certificate and assigned as a First Aider by the Company.

The payment of any other individual allowances will not be a feature of this Agreement. Employees and Management accept that there will be no extra claims for allowances for the life of this Agreement. 6.4.4 Bonus for Non-Absenteeism

The Bonus for Non-Absenteeism applies to full-time Employees covered by the Enterprise Agreement and who have been employed by the Company for a minimum of 12 month, at time of qualification. Absenteeism is defined as sick and/or personal carer's leave and does not include Annual Leave, Long Service Leave, RDOs, Jury Leave, Study Leave, Military Leave, Maternity Leave/Parental Leave or Bereavement Leave.

Bonus payment will be paid at the Employee's appropriate rate of pay. Payment will be made once only in December. Where an Employee is away on leave in excess of three months, e.g. Long Service Leave, Maternity Leave, the above bonus payment will be paid on a pro rata basis.

Guidelines:

- 1. To qualify for the Non-Absenteeism Bonus, an Employee must have a minimum of 76 hours banked under Sick Leave provision.
- 2. Sick days are accrued at 6.33 hours per month.

Therefore 12 months = 76 hours, or 10 days.

3. Any sick leave taken during the calendar year will be taken from the current year entitlements before drawing from any banked sick leave.

Example:

Hours brought	Current Year's	Sick Leave	Total Hours at	Bonus
forward	Entitlement	Taken	End of Year	Hours
				Payment
150 hours	76	0	226	76
0 hours	76	0	76	0
150 hours	76	7	219	69

- 4. Current sick leave entitlement is maintained in a holding bank and will be used in the event you are sick and require more than 10 days sick leave in any one year. In such an event the sick leave bonus would not apply and therefore you would not qualify for a bonus payment.
- 5. An Employee may increase their sick leave holding bank from 76 hrs to any number of hours above this for individual requirements. Therefore an Employee may transfer hours from the bonus scheme to their holding bank of sick leave.
- 6. If at the end of the qualifying year an Employee has a minus balance, e.g. 23.00hrs, they will not qualify for any bonus and will re-commence the new year on a 0 balance.
- 7. If a balance of 76 hours or below is held at the end of the qualifying period, no bonus is paid. No hours can be cashed in at or below 76 hours. The scheme is designed to maintain a safety net of 76 hours/10 days as a minimum.
- 8. The current sick leave system remains separate from the bonus system. The sick leave policy will continue to be administered as it was before. Sick Leave cashed in through the bonus will result in those hours being deducted from the Employee's leave balance as at the date of encashment.
- 9. If an Employee terminates during the year, they will receive any bonus accrued up to their termination date.

#### 6.5 Grievance Procedure

#### Policy

Where a grievance/dispute arises, an Employee shall seek remedy by using the process described below. The elements of this policy are:

- 1. Any grievance or dispute will be dealt with as quickly as possible.
- 2. To ensure that the proper relationships are preserved, such matters must be handled through the Supervisor concerned.
- 3. No Employee will be disadvantaged as a result of acting in terms of this procedure.

### Procedure

The following procedure applies in dealing with grievances from an individual or group of Employees. It also includes any matter that might lead to a dispute between Employees and the Company:

Step 1 The Employee will discuss the grievance with the immediate Supervisor.

If not resolved, proceed to Step 2.

Step 2 The Employee and Supervisor will inform the Department Head of any grievance or dispute. At this stage the Employee may be accompanied by an Employee representative if he/she requests it. The Department Head will endeavour to resolve the grievance/dispute.

If not resolved, proceed to Step 3.

Step 3 The matter is discussed with the Site Manager, department head, the Employee and an Employee Representative if the Employee requests it.

If not resolved, proceed to Step 4.

- Step 4 The matter is discussed in a meeting comprising the Site Manager and the Human Resources Manager, Employee and his or her Employee Representative if the Employee requests it.
- Step 5 If the matter is still unresolved, it may be referred by either party to the NSW Industrial Relations Commission for conciliation and/or arbitration.

While all these discussions are taking place, it is expected that all work activities will continue as normal.

6.6 Workers' Compensation/Rehabilitation

All forms of Workers' Compensation/Rehabilitation issues are dealt with within the guidelines set out in the Company's Policies and Procedures. Refer to the current *Occupational Health and Safety Act* 2000.

### 6.7 Union Relationships

(i) Union Membership

All Employees will have the choice as to whether or not they wish to be represented by a Union on site. Employees may become members of the principal Trade Union, which is the Shop, Distributive and Allied Employees' Association, New South Wales (SDA).

#### (ii) Role of Union

The Company believes that Employees would be best represented by one preferred Trade Union for the Rydalmere site. The Union has a role to play in offering assistance and advice to its members and to offering training and benefits where the need arises.

(iii) Right of Entry

The Company will allow an accredited official of the preferred Union to enter its building during working hours for the purpose of interviewing members of the Union, giving 24 hours' notice of their intention to enter the premises to meet with their members.

An accredited representative of the Union shall enter the building through the main reception only. The representative of the Union shall not unduly interfere with the working of the operation, and the receptionist will notify the appropriate managerial personnel when such entry is requested.

If there is a need for an accredited official to enter a workplace area, approval must be sought from the Site Manager, before such entry is made.

(iv) Union Delegates

The Company recognises the right of the duly elected Union Delegate(s) to represent Employees on matters pertaining to grievances and other issues relating to this Agreement.

(v) Trade Union Training

Refer to clause 34 of the Drug Factories (State) Award.

#### 7. Terms and Conditions of Employment

Employment will be on a full-time, part-time or casual basis.

All permanent full-time, part-time Employees covered under this Agreement shall be employed on a weekly basis

7.1 Part-time Employees

A part-time Employee is defined as a worker employed on a permanent basis who is required to work less than 30 hours per week.

- (i) Part-time Employees may be employed as required.
- (ii) Unless otherwise specified, the ordinary span of hours shall be the same as those prescribed for full-time weekly Employees, provided that part-time Employees hours shall not be less than 15 hours per week. All work performed outside of ordinary hours shall be paid for at the appropriate overtime rate.
- (iii) Part-time Employees will be paid at an hourly rate of pay, which will not be less than the rate of one-thirty eighth of the weekly wage of the appropriate equivalent full-time classification.
- (iv) All other provisions of this Agreement with respect to annual leave, sick leave and holidays shall apply to part-time Employees on a pro rata basis.
- 7.2 Casual Employees

In this Agreement, a casual Employee shall include an Employee supplied to the Company by a third party supplier, engaged on an hourly basis to perform, short-term work to meet peak demands with no

set hours of work, unless otherwise specified. The casual Employee's period of engagement finishes at the end of each day of work.

The Company recognises that it is preferable to engaged permanent Employees on work activities wherever reasonably practicable. However, there will be circumstances such as promotional periods where the total number of casual Employees (including third party casuals) may increase to levels as high as 50% of total Employees.

- (i) Casuals will be paid an hourly rate of pay. The casual rate of pay will be based on 86.3% of the first level for each area to which they are assigned, divided by 38 plus 17.5% casual loading plus 1/12 annual leave calculated to the nearest cent.
- (ii) The span of ordinary hours for casual Employees, including meal breaks, shall not exceed 10 per day or 38 per week. All work performed outside of ordinary hours shall be paid for at the appropriate overtime rate for casuals.
- (iii) Casual Employees will be engaged for a minimum of four hours for any one engagement.
- (iv) The determination for the need for casual labour will be the responsibility of Management.
- (v) Other terms of this Agreement do not apply to casuals.

Casual Entry Levels

Level 4	Laboratory
Level 3	Laboratory Assistant
Level 2	Making
Level 1	Packing/Warehouse

### 7.3 Probationary Employment

- (i) A probationary period of three months will be applied to all new Employees. The probationary period shall commence from the date of engagement to permanent employment status.
- (ii) The Company may terminate the employment of a probationary Employee with one week's notice or payment in lieu of notice who does not satisfactorily meet any one of the following standards:

Job performance - quality/quantity of work, knowledge of job, general attitude.

Conduct - co-operation with Management and other Employees, adherence to Company policies and regulations including the O H & S and environmental policy.

Attendance and punctuality.

Any breach of Company policy.

- Probationary Employees will be subject to three reviews on a monthly basis during the period of probationary employment, involving their immediate Supervisor/Manager/Peers. Refer to Annexure 6.
- (iv) A probationary period may extend, by mutual agreement, for a period of one month, when additional time is required to evaluate the Employee to meet the above standards. In these cases, the Employee will be notified in writing of the extension by their Supervisor.
- (v) An Employee, while engaged on a probationary period, may be terminated with one week's notice.

#### 7.4 Separation of Employment

All forms of termination of employment from the Company are dealt with within the guidelines set out in the Company's Policies and Procedures. Refer to Annexure 4.

Management and Employees will abide by the following as part of this Agreement:

(i) Resignation

Employees terminating their employment through resignation must confirm their intention in writing within the appropriate period of notice, being one week for Employees covered by this Agreement.

Where requested, and with the agreement of the Employee, the Human Resources Department will conduct an Exit Interview with the departing Employee.

(ii) Dismissal

Dismissal of an Employee should only occur after a review is made by the relevant Department Manager in consultation with the Human Resources Department and the Site Manager discussing the incidents leading up to this action.

- (iii) Notice of Termination
  - (a) Except in the case of misconduct, when employment may be terminated without notice, the employment of a permanent or part-time Employee may be terminated by the payment of forfeiture of wages in lieu of notice in accordance with the *Workplace Relations Act* 1996.

Service	Period of Notice
Less than one year	1 week
1 - 3 years	2 weeks
3 - 5 years	3 weeks
More than 5 years	4 weeks

Note: If an Employee is over 45 years of age and has completed two years of service or more, the Employee is entitled to an additional week.

- (b) At any time where misconduct is suspected, an Employee shall be suspended with full pay and conditions pending a full investigation of the circumstances.
- (c) In the case of misconduct, it is preferable that the services of the Employee be terminated immediately or as soon as possible after the offence has been committed.
- (d) Casual Employees can be terminated with one hour's notice and paid for the hours worked. In the case of misconduct, a casual will be terminated without prior notice and paid for the hours worked.
- (e) Security of employment Continuity of employment, job security and future career prospects within the Company are all key objectives of P & G in Australia. This Agreement, in itself, will not lead to forced redundancies; however, should the need arise due to other factors or influences, the Company agrees to follow the redundancy agreement as applicable with Employees and relevant Union, prior to any involuntary redundancies being implemented. Refer to Annexure 4.
- (f) Redundancy will be in accordance with Annexure 4.

#### 7.5 Hours of Work

#### 7.5.1 Ordinary hours of work

- (a) Flexibility in the designated daily hours of work will optimise work effectiveness, offer the Company greater opportunities to respond to market and customer requirements and provide Employees with greater scope for balancing work and family commitments.
- (b) The ordinary hours of work shall be worked continuously, except for meal breaks, between the operating hours of 6 am to 6 pm, Monday to Friday.
- (c) The regular working week for permanent full-time Employees will be based on an average of 38 hours over five days unless otherwise mutually agreed. (Refer to subparagraph (e).)
- (d) The rostered ordinary hours of work may be averaged over a 20-day cycle, provided that the roster shall be fixed by mutual agreement between the Supervisor/Manager and the Employee(s) concerned.
- (e) Within the normal 38-hour rostered week, by mutual agreement Employees may be required to work up to 10 ordinary hours on any week day at normal rates of pay.

### 7.5.2 Rostered Days Off

Principles of Flexible Leave Days Bank

Leave under the flexible Leave Days Bank scheme is to be taken at a mutually agreed time between the Employee and the Department Manager, with minimum disruption to the operations (time taken will be at the Friday rate of 7 hours 20 minutes) Refer to Annexure 5.

#### 7.6 Overtime

Employees would be expected to make themselves available to work a reasonable number of hours in excess of the normal rostered hours as requested by Management in order to meet operational requirements of their job and the needs of the business.

Where practical, Employees will be provided with reasonable notice to work overtime and full-time Employees will be given the first option to work overtime in preference to casual staff.

Based on a 38-hour week for full time permanent Employees and casual contract staff, overtime will be calculated as follows:

- (i) In computing overtime, any portion of an hour less than 30 minutes shall be reckoned as half an hour and any portion of an hour in excess of 30 minutes shall be reckoned as one hour.
- (ii) 1.7 x the ordinary rate of pay calculated after working in excess of the normal rostered hours from Monday to Friday.
- (iii) Saturdays Overtime will be calculated at 1.5 x ordinary rate of pay for the first two hours worked and 2 x thereafter with a minimum payment of four hours.
- (iv) Sundays Overtime will be calculated at 2 x ordinary rate of pay for the whole day with a minimum payment of four hours.
- (v) Public holidays Overtime will be calculated at 2.5 x ordinary rate of pay for the whole day.
- (vi) Overtime is calculated in this manner as a result of the flexible start and finish times required and the flexible operating span of hours as part of this Agreement.

- (vii) Where overtime is worked, it shall, wherever reasonably practicable, be so arranged that Employees have at least 10 consecutive hours off duty between the work of successive days.
- (viii) Where an Employee has been unable to have the above break of 10 hours, the provisions set out in paragraphs (vii) and (viii) of subclause 7.7, Shift Work, shall apply.
- (ix) Where an Employee, after having worked overtime, finishes work at a time when reasonable means of transport are not available, the Company will provide them with a reasonable means of conveyance to where public transport is available or, if no public transport is available, to their home.
- (x) Where an Employee is recalled to work overtime after leaving work (whether notified before or after leaving the premises), the Employee will be paid for a minimum of four hours at the appropriate rate for each time they are recalled; or by mutual agreement by the Employee and the Company, the Employee is not required to work the full four hours if the job they were recalled to perform is completed within a shorter period, will be paid only for their time worked.

Overtime for casual contract staff will be based on the normal contract basis, when called in. Overtime will be paid at the same rate (1.7) as full-time Employees.

### 7.7 Shift Work

- (i) "Afternoon Shift" shall mean a shift commencing after 12:00 noon and finishing after 6:00 pm but not later than 12:00 midnight.
- (ii) A shift worker whilst on afternoon shift shall be paid 15% more than his/her ordinary rate for such shift. Provided that, where work continues beyond midnight, Employees shall be paid at overtime rates, i.e. 1.7 x ordinary rate of pay.
- (iii) Shift workers shall be allowed 20 minutes on each shift for a meal, which shall be counted as time worked. These breaks are called crib breaks and shall be taken at a time and manner that facilitates continuous production.
- (iv) Day workers will be asked to volunteer for shift work, but, in the circumstance where there are insufficient volunteers, the Company will explore all options including the use of casual labour. However, as a last resort the Company shall have the right to select the appropriate Employees to perform this work.
- (v) Where practical, Employees affected shall be given one month's notice of the introduction of shift work or the change of shift arrangements, provided that in emergencies seven days' notice shall be sufficient. However, this required notice period may be reduced by mutual agreement between the Company and the Employees concerned.
- (vi) Employees who are required to change shifts shall, wherever reasonably practical, be allowed 10 consecutive hours off duty between shifts.
- (vii) An Employee who has not had at least 10 consecutive hours between his or her standard shift finishing time and standard shift commencement time on the next day, shall be released from duties until he/she has had 10 consecutive hours off duty without loss of pay for normal working time during such an absence.
- (viii) If, on instructions of the Company, such an Employee resumes work without having had such 10 consecutive hours off duty, he or she shall be paid at double rates until he or she is released from duty for such period. The Employee shall be entitled to be absent until he or she has had 10 consecutive hours off duty without loss of pay for normal working time occurring during such an absence.
- (ix) In the event of shift work being required, we will design the shift pattern based on consensus through the Consultative Committee process.

- (x) The overtime rate for shift workers is calculated using the ordinary rate of pay.
- 7.8 Meal Periods

Meal periods apply to shifts between the hours of 6:00 am and 6:00 pm.

A meal break will be as defined below:

- (i) An unpaid meal break of one half hour will be taken between 3.5 hours and 6.5 hours from the time of commencement of duties.
- (ii) Employees will be entitled to a paid morning tea break of no more than 10 minutes, which may be taken within the first four hours of work, at times which minimise disruption to the operation.
- 7.9 Public Holidays/Picnic Day
  - (i) Public holidays will be those days gazetted by NSW and will include: New Year's Day, Australia Day, Good Friday, Easter Monday, Anzac Day, Queen's Birthday, Labour Day, Christmas Day, Boxing Day. The foregoing days will be taken on the date proclaimed as public holidays, or days in lieu of public holidays, by the NSW State Government and are subject to change by the Government.

Work done on any public holiday or Easter Saturday shall be paid for at the rate of double time and one half with a minimum payment of four hours.

- (ii) Picnic Day is to be taken on any day mutually agreed to by Employee and Supervisor.
- 7.10 Full or Partial Shutdown
  - (i) It is normally expected that there will be one shutdown (partial or full) a year with a minimum of one month's notice. Management will indicate where some or all Employees may be required to take annual leave as part of a required shutdown.
  - (ii) Nothing in this EA shall effect the right of the Company to apply for stand-down orders in accordance with prevailing NSW legislation.

#### 8. No Extra Claims and Signatories

All parties agree that, during the life of the current Agreement, no party will raise any further claim relating to the terms and conditions of the Agreement.

This Agreement has been negotiated through extensive consultation, commitment and participation between Management and Employees, both directly and through the Consultative Committee and the Union.

The contents of this Agreement have been canvassed with all parties.

All parties are entering into this Agreement with full knowledge as to the contents and effect of the document.

The parties declare that this Agreement:

is not contrary to public interest

is not unfair, harsh or unconscionable

was at no stage entered into under duress

reflects the interests, objectives and needs of the parties.

This Agreement is made at Rydalmere in the state of New South Wales on 1 April 2004 .

Agreement signed for and on behalf of Protector & Gamble Manufacturing Pty Ltd

In the presence of	date: 28.05.04 :
Signed for and on behalf of Shop, Distributive and Allied Employees' Association New South Wales (SDA)	date: 28.05.04
In the presence of	date: 31.05.04

date: 31.05.04

# **ANNEXURE 1**

# SKILLS DEVELOPMENT MATRIX 2004 (All \$values are in weekly rates)

	Making	\$	Packing	\$	Warehouse	\$	Laboratory	\$
Level 1	N/A	-	Entry Level	622.41	N/A	-	N/A	-
Level 2	General Making Duties	680.36	Competent in all packing operations	680.36	Warehouse Duties	680.36	N/A	-
Level 3	Work Stations - Dye Work Station (1), Dispensary &	750.84 (3WS)	Skill Sets - Change Over of Equipment - \$11.26/wk	725.40	Competent in all warehouse systems & processes	725.40	Chemist 1	725.40
Level 4	Dispensary & Preweigh Station (1), Dye Room(1), Developer Essence (1), Rollette (1/2), Herbal Essence (1), Common Base (1) 1 - station = \$23.49/wk 1/2 - station = \$11.74/wk	833.06 (6.5 WS)	\$11.26/wk Relief - Line Leadership - \$22.53/wk Permanent - Line Leader = Level 3 Permanent - Line Leader on multiple lines = Level 4	774.32	Lead all warehouse tasks & processes - Sample & test inbound third party contractor finished goods - \$16.31/wk Testing & approving packaging material - \$16.31/wk Raw Materials Sampling - \$16.31/wk Inventory Reconciliation - \$16.31/wk Dangerous Goods Airfreight Certification - \$15.56/wk	789.88	Chemist 2	774.32
Level 5	ReliefTeam Leader	871.92	Relief Team Leader	836.67	Relief Team Leader	852.23	Chemist 3	
Level 6	Team Leader	937.34	20000		20000			

NOT FINAL SETTLED VERSION

Gathering & Interpreting Data	Process Improvement Facilitator & Trainer	First Aid Allowance
\$22.53	\$44.71	\$13.18

	Making	\$	Packing	\$	Warehouse	\$	Laboratory	\$
Level 1	N/A	-	Entry Level	647.31	N/A	-	N/A	-
Level 2	General Making Duties	707.57	Competent in all line operations	707.57	Warehouse Duties	707.57	N/A	-
Level 3	Work Stations - Dye Work Station (1),	780.87 (3WS)	Skill Sets - Change Over of Equipment -	754.42	Competent in all warehouse systems &	754.42	Chemist 1	754.42
Level 4	Dispensary & Preweigh Station (1), Dye Room (1), Developer Essence (1), Rollette (1/2), Herbal Essence (1), Common Base (1) 1 - station = \$24.43/wk 1/2 - station = \$12.21/wk	866.38 (6.5 WS)	\$11.71/wk Relief - Line Leadership - \$23.43/wk Permanent - Line Leader = Level 3 Permanent - Line Leader on multiple lines = Level 4	805.29	processes Lead all warehouse tasks & processes - Sample & test inbound third party contractor finished goods - \$16.96/wk Testing & approving packaging material - \$16.96/wk Raw Materials Sampling - \$16.96/wk Inventory Reconciliation - \$16.96/wk Dangerous Goods Airfreight Certification -	821.48	Chemist 2	805.29
Level 5	Relief Team Leader	906.79	Relief Team Leader	870.14	\$16.18/wk Relief Team Leader	886.32	Chemist 3	
Level 6	Team Leader	974.83						

<b>SKILLS DEVELOPMENT MATRIX 2005</b>	;
(All \$values are in weekly rates)	

Gathering & Interpreting Data	Process Improvement Facilitator & Trainer	First Aid Allowance
\$23.43	\$46.50	\$13.71

# **ANNEXURE 2**

# **ROLE DESCRIPTIONS**

# **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 2

Role: Making Technician

Reports To: Team Leader

Functional Area:

Packing

Making X

Warehouse

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: To manufacture dyes

Main Functions:

1. General Making duties.

Generic Functions:

1. GMP & Quality (QAC)

- 2. Workplace Safety (HS&E)
- 3. Environmental Policy
- 4. Work as part of a small team.

Units of Competence:

1. OH&S, ENV 1, TEA 2

Assessed By:

Approved by:	(Print Name)	(Signature)
	(Print Name)	(Signature)
Human Resources:	(Print Name)	(Signature)

# **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 3

Role: Making Technician

Reports To: Team Leader

Functional Area:

Packing

Making X

Warehouse

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: To manufacture dyes, pre-weigh & dispense raw materials

Main Functions:

Competent in three complete work stations:

- 2. Perform all Level 2 duties+
- 3. Dispensary & Pre-weigh work station (1)
- 4. Dye Room (1)

Generic Functions:

- 1. GMP & Quality (QAC)
- 2. Workplace Safety (HS&E)
- 3. Environmental Policy
- 4. Work as part of a small team.

Units of Competence:

- 1. MAN 3, MAN 4
- 2. OH&S, ENV 1, TEA 2

Assessed By:

Approved by:	(Print Name)	(Signature)
	(Print Name)	(Signature)
Human Resources:	(Print Name)	(Signature)

# **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 4

Role: Making Technician

Reports To: Team Leader

Functional Area:

Packing

Making X

Warehouse

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: To competently perform all roles in the Making

Main Functions:

Competent in all complete work stations:

- 5. Perform all Level 2, 3 duties +
- 6. Common base station (1)
- 7. Herbal work station (1)
- 8. Essence work station (1)
- 9. Rollette work station (0.5)

Generic Functions:

- 1. GMP & Quality (QAC)
- 2. Workplace Safety (HS&E)
- 3. Environmental Policy
- 4. Work as part of a small team.

Units of Competence:

1. MAN 6, MAN 7, MAN 8, MAN 9

# 2. OH&S, ENV 1, TEA 2

Assessed By:

Assessed by.	(Print Name)	(Signature)
Approved by:	()	(~-8)
	(Print Name)	(Signature)
Human Resources:	(Print Name)	(Signature)

# **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 5

Role: Relief Team Leader

Reports To: Team Leader

Functional Area:

Packing

Making X

Warehouse

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: To co-ordinate activities of the Making Department

# Main Functions:

Competent in all complete work stations:

- 10. Perform all Level 2,3 & 4 duties +
- 11. BBP Non inventory purchasing.
- 12. Produce the full range of products required by the business.
- 13. Organise personnel and daily making requirements.
- 14. Calibrate all testing equipment monthly and perform Drager Tube Test.
- 15. Train all new operators in the Making department.
- 16. Responsible for daily water checks (reverse osmosis system) and corrective action.
- 17. Print shop orders and bulk receipt finished batches on a daily basis.

Units of Competence:

1. MAN 11, MAN 12, MAN 13, MAN 14, MAN 15, MAN 16, MAN 17

2. OH&S, ENV 1, TEA 2

Assessed By:

A survey of here	(Print Name)	(Signature)
Approved by:	(Print Name)	(Signature)
Human Resources:	(Print Name)	(Signature)

# **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 6

Role: Team Leader

Reports To: Department Manager

Functional Area:

Packing

Making X

Warehouse

Laboratory

Other

Reports To: Team Leader

Manager X

Purpose of Role: To co-ordinate activities of the Making Department

Main Functions:

- 18. Produce the full range of products required by the business
- 19. Organise personnel and daily making requirements
- 20. Manage all labour requirements for the Making department
- 21. Train all new operators in the Making department
- 22. Call up all bulk raw materials as required by the planning schedule
- 23. Print shop orders and bulk receipt finished batches on a daily basis

Units of Competence:

### 1. MAN 18, MAN 19, MAN 20, MAN 21, MAN 22, MAN 23

2. OH&S, ENV 1, TEA 2

Assessed By:

Approved by:	(Print Name)	(Signature)
	(Print Name)	(Signature)
Human Resources:	(Print Name)	(Signature)

### **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 2

Role: Warehouse Operator

Reports To: Team Leader

Functional Area:

Packing

Making

Warehouse X

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: To perform all required stock movements in the warehouse.

Main Functions:

- 1. Supply & replenish Packing department (Physical movements).
- 2. Supply & replenish Making department (Physical movements).
- 3. Receive & store goods.
- 4. Cycle Count (Physical count only).
- 5. Load & Unload trucks / Containers.
- 6. Pick, pack & prepare orders.

Units of Competence:

- 1. W/H 1, 2, 3, 4, 5, 6
- 2. OH&S, ENV 1, TEA 2

Assessed By:

Approved by:	(Print Name)	(Signature)
	(Print Name)	(Signature)
Human Resources:	(Print Name)	(Signature)

# **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 3

Role: Warehouse Operator

Reports To: Team Leader

Functional Area:

Packing

Making

Warehouse X

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: To perform all regular tasks required in the warehouse.

Main Functions:

- 7. Perform all level 2 duties + act as trainer at same level and lower levels
- 8. Supply & replenish Packing department
- 9. Supply & replenish Making department
- 10. Receive, book & store all materials
- 11. Stock transfers within warehouse
- 12. Line takeaway
- 13. Dangerous Goods Certification road/rail & sea
- 14. Book transport to DC, third party contractors, courier pick ups (phone call under instruction)

Units of Competence:

- 1. All Level 2 units +
- 2. W/H 7, 8, 9, 10, 11, 12, 13, 14
- 3. OH&S, ENV 1, TEA 2

Assessed By:

A menous d hou	(Print Name)	(Signature)
Approved by: Human Resources:	(Print Name)	(Signature)
fiuman Resources.	(Print Name)	(Signature)

# **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 4

Role: Warehouse Operator

Reports To: Team Leader

Functional Area:

Packing

Making

Warehouse X

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: To lead all regular tasks required in the warehouse.

Main Functions:

15. Perform all level 2 & 3 duties + act as trainer at same level and lower levels

16. Raw material sampling

- 17. Testing/approving packaging material
- 18. Sample & test inbound 3rd party contractor finished goods
- 19. Inventory reconciliation cycle count

Units of Competence:

- 1. All Level 2,3 units +
- 2. W/H 14, 15, 16, 17
- 3. OH&S, ENV 1, TEA 2

Assessed By:

Approved by:	(Print Name)	(Signature)
	(Print Name)	(Signature)
Human Resources:	(Print Name)	(Signature)

### **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 5

Role: Relief Team Leader

Reports To: Team Leader

Functional Area:

Packing

Making

Warehouse X

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: Relief Team Leader

Main Functions:

- 20. Perform all level 2,3,4 duties + all additional half skill sets
- 21. Organise personnel and daily/weekly/monthly warehouse requirements
- 22. Coordinate timely disposal of materials & finished product
- 23. Lead monthly department SDDS reviews
- 24. Review all training documents & SOP's for accuracy of the process
- 25. Update & create as necessary training documents & SOP's
- 26. Requisition of non-inventory BBP invoice processing
- 27. Co-ordinate & manage material handling equipment & maintenance
- 28. Reconcile pallet accounts, preparation of transport documentation
- 29. Equipment control (pallets/pallecons)
- 30. Train & assess warehouse staff

Units of Competence:

- 1. All Level 2,3,4 units +
- 2. W/H 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30
- 3. OH&S, ENV 1, TEA 2

Assessed By:

	(Print Name)	(Signature)
Approved by:	(Print Name)	(Signature)
Human Resources:	(Print Name)	(Signature)

# **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 1

Role: Packing Technician

Reports To: Team Leader

Functional Area:

Packing X

Making

Warehouse

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: Fill and pack bulk product

# Main Functions:

- 1. Operate & monitor equipment on several lines.
- 2. Maintain a clean and tidy work area
- 3. Continually assess the quality of your work (visual inspection, regular volume checks)

Generic Functions:

- 1. GMP & Quality (QAC)
- 2. Workplace Safety (HS&E)
- 3. Environmental Policy
- 4. Work as part of a small team.

Units of Competence:

- 1. PACK 1, 2, 3, 4
- 2. OH&S, ENV 1, TEA 2

Assessed By:

	(Print Name)	(Signature)
Approved by:	(Print Name)	(Signature)
Human Resources:	(Print Name)	(Signature)

# **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 2

Role: Packing Technician

Reports To: Team Leader

Functional Area:

Packing X

Making

Warehouse

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: Fill and pack bulk product on all packing lines/Relief Line Leader

# Main Functions:

- 5. Perform all duties required at level 1 +
- 6. Operate & monitor equipment on all lines including case printer
- 7. Perform housekeeping duties
- 8. Basic on line QA.
- 9. Perform basic line set up and adjustment
- 10. Purge/Washout
- 11. Strip & reassemble filler under instruction.
- 12. Train level 1 operators

Generic Functions:

- 1. GMP & Quality (QAC)
- 2. Workplace Safety (HS&E)
- 3. Environmental Policy
- 4. Work as part of a small team.

Units of Competence:

- 1. PACK 5, 6, 7, 8, 9, 10, 11, 12
- 2. OH&S, ENV 1, TEA 2

DRA	<b>FT</b> - 26/08/2004 - For Settlemen	T PURPOSES ONLY	NOTE	
As	ssessed By:			
Aŗ	pproved by:	(Print Name)	(Signature)	
Ηι	uman Resources:	(Print Name)	(Signature)	
		(Print Name)	(Signature)	
		Role Description/Assessment Guide	ļ	
Date	Completed: 15th November 20	03		
Class	s. Level: 3			
Role:	Packing Technician			
Repo	rts To: Team Leader			
Func	tional Area:			
	Packing X			
	Making			
	Warehouse			
	Laboratory			
	Other			
Repo	rts To: Team Leader X			
	Manager			
Purp	ose of Role: Fill and pack bulk	product on all packing lines/Relief Lir	ie Leader	
Main	Functions:			
13.	Perform all duties required at	t level 1,2 +		
14.	Relief Line Leader			
15.	Organise personnel and mate	rials to daily production requirements		
16.	Perform quality checks, inve	stigate compliance & take corrective a	ction	
17.	SAP			
18.	Generate case printer stencils			
19.	Cycle counting			
20.	Identify safety hazards and ta	ake corrective action		

21. Train & assess packing operators

Generic Functions:

1. GMP & Quality (QAC)

2.	Workplace Safety (HS&E)		
3.	Environmental Policy		
4.	Work as part of a small team.		
Units	of Competence:		
1.	PACK 13, 14, 15, 16, 17, 18,	19, 20, 21	
2.	OH&S, ENV 1, TEA 2		
	sessed By:	(Print Name)	(Signature)
-	proved by: man Resources:	(Print Name)	(Signature)
		(Print Name)	(Signature)
		Role Description/Assessment Guide	

Role: Line Leader	
Reports To: Team Leader	
Functional Area:	

Date Completed: 15th November 2003

Packing X

Class. Level: 4

Making

Warehouse

Laboratory

Other

Reports To: Team Leader X

Manager

Purpose of Role: Multiple Line Leader

# Main Functions:

22. Perform all duties required at level 1,2,3 +

- 23. Can lead any production line
- 24. Lead production meeting review for their line

Generic Functions:

1. GMP & Quality (QAC)

2.	Workplace Safety	(HS&E)
----	------------------	--------

- 3. Environmental Policy
- 4. Work as part of a small team.

Units of Competence:

- 1. PACK 22, 23, 24
- 2. OH&S, ENV 1, TEA 2
  - Assessed By:

	(Print Name)	(Signature)
Approved by:	(Print Name)	(Signature)
Human Resources:		
	(Print Name)	(Signature)

# **Role Description/Assessment Guide**

Date Completed:	15th November	2003
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Class. Level: 5

Role: Relief Team Leader

Reports To: Team Leader

Functional Area:

Packing X

Making

Warehouse

Laboratory

Other

Reports To: Team Leader X

Manager

# Purpose of Role: TBD

Main Functions:

- 25. Perform all duties required at level 1,2,3,4 +
- 26. Organise personnel and daily / weekly / monthly production requirements
- 27. Lead monthly department SDDS reviews.
- 28. Review all training documents & SOP's for accuracy of the process.

Generic Functions:

1.	GMP & Quality (QAC)
----	---------------------

- 2. Workplace Safety (HS&E)
- 3. Environmental Policy
- 4. Work as part of a small team.

Units of Competence:

- 1. PACK 25, 26, 27, 28
- 2. OH&S, ENV 1, TEA 2

Assessed By:

Approved by: Human Resources:	(Print Name)	(Signature)
	(Print Name)	(Signature)
	(Print Name)	(Signature)

## **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 3

Role: Lab Technician

Reports To: QA Manager

Functional Area:

Packing

Making

Warehouse

Laboratory X

Other

Reports To: Team Leader

Manager X

Purpose of Role: To perform basic laboratory testing

Main Functions:

- 1. RM testing
- 2. Calibration
- 3. Utilising all laboratory equipment (except HPLC & TLC)

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4.	Verification of methods & lab	procedures	
5.	Validations of systems/proces	ses / equipment/testing	
Gene	ric Functions:		
1.	GMP & Quality (QAC)		
2.	Workplace Safety (HS&E)		
3.	Environmental Policy		
4.	Work as part of a small team.		
Units	of Competence:		
1.	Q/A 1, 2, 3, 4, 5		
2.	OH&S, ENV 1, TEA 2		
As	sessed By:	(Print Name)	(Signature)
Ар	proved by:		
Hu	man Resources:	(Print Name)	(Signature)
		(Print Name)	(Signature)
		Role Description/Assessment Guide	

# **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 4

Role: Lab Technician

Reports To: QA Manager

Functional Area:

Packing

Making

Warehouse

Laboratory X

Other

Reports To: Team Leader

Manager X

Purpose of Role: To perform all laboratory testing & requirements

Main Functions:

6. Perform all duties at level 3 +

- 8. Checking of MSO's
- 9. Bulk testing
- 10. Stability testing
- 11. Auditing completed bulk batch records
- 12. Complaints Testing
- 13. Interpreting & recording of results
- 14. Update & revise SOP's as needed
- 15. SAP

Generic Functions:

- 1. GMP & Quality (QAC)
- 2. Workplace Safety (HS&E)
- 3. Environmental Policy
- 4. Work as part of a small team.

Units of Competence:

- 1. Q/A 6, 7, 8, 9, 10, 11, 12, 13, 14, 15
- 2. OH&S, ENV 1, TEA 2

Assessed By:		
Approved by	(Print Name)	(Signature)
Approved by:	(Print Name)	(Signature)
Human Resources:		
	(Print Name)	(Signature)

## **Role Description/Assessment Guide**

Date Completed: 15th November 2003

Class. Level: 5

Role: Chemist

Reports To: QA Manager

Functional Area:

Packing

Making

Warehouse

Laboratory X

Other

Reports To: Team Leader

Manager X

Purpose of Role: To test a wide range of products and raw materials & to implement and monitor QA systems.

Main Functions:

- 16. Perform all duties at level 3,4 +
- 17. Batch adjustment & trouble shooting
- 18. Chemicals purchasing
- 19. Validations
- 20. Operate all lab instrumentation

Generic Functions:

- 1. GMP & Quality (QAC)
- 2. Workplace Safety (HS&E)
- 3. Environmental Policy
- 4. Work as part of a small team.

Units of Competence:

- 1. Q/A 16, 17, 18, 19, 20
- 2. OH&S, ENV 1, TEA 2

Assessed By:

Approved by:	(Print Name)	(Signature)
Approved by: Human Resources:	(Print Name)	(Signature)
Human Resources.	(Print Name)	(Signature)

## **ANNEXURE: 3**

## PERFORMANCE IMPROVEMENT COUNSELLING

Prepared by:	Approved by:	Page: of
Date:	Date:	Review Date:

Purpose:

Performance Improvement Counselling is a positive process which aims to give Employees the opportunity to improve their job performance or behaviour to a satisfactory standard. If the Employee fails to improve after all appropriate actions are taken, and termination of employment results, then the process aims to ensure the termination is not harsh, unjust or unreasonable.

There are occasions when a Supervisor or Manager finds the performance or behaviour of an Employee unacceptable. This may be the result of unsatisfactory performance levels or work quality, absenteeism, breaches of Company rules and procedures, socially unacceptable conduct at work or other deviations from established standards. All these require prompt attention by the Supervisor or Manager.

The following policy and procedures outlines the principles which apply to Performance Improvement Counselling.

### Eligibility:

All permanent Employees of the Company.

### Procedure:

1. Initial Considerations

Before considering commencement of the performance counselling process, the Supervisor must be certain the following actions have been observed.

- 1.1 The Employee has been provided with a clear Job Description of Company Policy.
- 1.2 Details of the acceptable standards of performance and/or expected behaviour have been outlined to the Employee.
- 1.3 Sufficient on-the-job training/coaching/counselling has been carried out.

### 2. Responsibility

- 2.1 The Supervisor must ensure that the occasions when the counselling process is to be used when there is sufficient evidence of a shortfall in the performance or behaviour which, if left uncorrected, could place the Employee's continued employment with the Company in doubt.
- 2.2 The interests of both the Employee and the Company must be safeguarded at each step of the process.
- 2.3 The Employee's immediate Supervisor is responsible for carrying out the performance improvement counselling process. The Supervisor should keep his/her Manager and the Human Resources Department informed of the progress. In the event of termination, prior approval to terminate and the termination conditions must be obtained from Human Resources, only after the Performance Improvement counselling process has been followed.

### 3. Documentation

- 3.1 Details of all Performance Counselling Interviews must be documented on the "Record of Performance Counselling Interview" form (refer Attachment 1). This form serves as an accurate record of what was said at the interview, acts as an action plan for performance improvement and reinforces to the Employee the Company's attitude toward maintaining its high standard of performance and behaviour.
- 3.2 The "Record of Performance Counselling Interview" form should be completed, signed by both Supervisor and Employee and distributed within 24 hours of the conclusion of the interview. Guidelines for conducting the interview are available on the back page of the form and further details can be provided by the Human Resources Department.
- 3.3 The Employee should receive a copy of the form whilst the original is to be retained on their Personnel file.
- 3.4 If an Employee refuses to sign the form, the Supervisor should make a notation on the form giving the reasons why.

The Performance Counselling Process

Step One

The Employee should be verbally counselled on an informal basis. The Supervisor should spell out the nature of the deficiency, the problem caused, ask the Employee why it occurred and their suggestions on how to improve and state the expected improvement. A follow-up date should be organised with the Employee to review their progress (two-four weeks). the date and summary of the conversation should be noted on the Employee's personnel file.

An objective third party should be in attendance at any counselling process, either requested by the Employee or Supervisor. The Supervisor should outline the next steps of the Performance Improvement Counselling Process if improvement is not achieved.

#### Step Two

In the event of failure to meet the required standards within the agreed time frame, a meeting will be arranged for a formal Performance Counselling Interview. This must involve the use of the Record of Performance Counselling Interview form and the following areas must be covered:

Details of Deficiencies

Employee's response

Corrective Action Plan

Next Review Date

A Review Date should be set prior to completion of the interview and held within one month. An objective third party should be in attendance at any counselling process, either requested by the Employee or Supervisor.

### Step Three

This step is the follow-up interview to review progress and should be held on the review date previously agreed upon and documented on to the Employee's personnel file.

If the problem has been addressed and improvement achieved as required, the purpose of the interview should be to acknowledge the fact.

If the problem has not been corrected, it may be appropriate to repeat Step Two.

#### Step Four

If the problem has still not been corrected after Step Three and there are no remaining alternatives, termination of employment will be considered.

On all occasions, Supervisors should aim for agreement by the Employee on specific performance/behaviour standards and allow at least/most four weeks between counselling interviews.

It should also be specifically noted that in cases of severe or significant behavioural or performance issues the Supervisor/Manager may cut out any or all of Steps 1 through 4 (refer Instant Dismissal Policy).

#### Termination of Employment

The final approval for the dismissal of any Employee lies with the Site Manager in consultation with Human Resources.

The Employee should be informed this record of performance deficiency or breach of procedures by the Employee may result in their termination of employment.

The Employee should be informed this record of performance counselling will remain on their personnel file for a 12 month period. The Employee should also be informed if during this 12-month period any other performance deficiency or breach of procedures by the Employee may result in their termination of employment.

The dismissal of an Employee will be the only alternative when all other problem-solving and counselling efforts have failed and improvement in performance/behaviour is not forthcoming or where the behavioural or performance issue is sufficient in law to warrant immediate termination of employment.

The termination of employment interview should be concise and to the point, outlining the continuing deficiencies in performance/behaviour. If the Employee is a Union member, the Employee's Union Delegate should be invited to attend the meeting.

A representative of the Human Resources Department or Site Manager should also be present at the termination interview.

Any instances of wilful misconduct, gross misbehaviour or theft by an Employee should be managed under the conditions outlined in the policy on Instant Dismissal.

#### Flow Chart

The Performance Counselling Process

Step 1

Supervisor counsels Employee verbally and a summary of the session placed on the Employee's personnel file.

Step 2

If the issues are not resolved, a formal counselling interview takes place. This records:

- 1. Details of the problem areas.
- 2. Employee's response.
- 3. A plan to correct the problems.
- 4. Next review date.

### Step 3

This step is the follow-up interview on action agreed in Step 2.

### Step 4

If the problem is not resolved, repeat 3. The last action if all else fails is a recommendation that employment be terminated.

1. The Supervisor may recommend immediate termination where he/she believes the behaviour or performance warrants such action and the Human Resources Department believes such action is not in contradiction of law.

2. Each step of the counselling process must be documented using the "Record of Performance Counselling Interview" form with a copy to the Employee and original placed on the Employee's personnel file.

Confidential Record Of Performance Counselling Interview

Date of Interview:		Time Commenced: Time Finished	
Employee:	Position:		
Supervisor:	Position:		
Witness: (Optional)	Position:		

Purpose of Interview:

Details of Performance or Behaviour Deficiencies:

(The exact details of the performance deficiency must be clearly stated and quantified. Details should be given of where the individual fell short of the required Company standard and the problem caused by the shortfall in performance.)

Employee's Response:

(The Employee must be given an opportunity to explain the situation. It is possible he/she may not be at fault or may have an acceptable reason for the action. Keep an open mind and obtain all details.)

(Attach extra pages if required)

Corrective Action Plan:

(The Employee should be told what improvement is expected, how it should be achieved and by what date. The Employee should also be given the opportunity to give their own suggestions as to how to improve performance. Any assistance required of the Supervisor should be offered and the consequences spelt out should the problem not be addressed and/or the Employee fails to improve. Next to the performance or behaviour deficiency and proposed action section, it should also be noted who will take the action and when it should be completed. The nature of the corrective action plan will be based on the severity of the incident.)

Performance Deficiency:

Action:

Who:

When:

Next Review Date: \_\_\_\_\_\_Time:\_\_\_\_\_\_

(A specific date and time should be set at interview and agreed upon by Employee and Supervisor)

I acknowledge that the details on this form were discussed and agreed upon by all present at the interview.

Employee:	D /
HUNDLOVEE	Date
Linployee.	Date.

Sur	pervisor:	Date:

Witness (optional):\_\_\_\_\_Date:\_\_\_\_\_

Distribution: Original - Human Resources Department

Copy - Employee

Supervisors Guidelines for the Interview

1. Get All the Facts

Do your homework! Be certain you have all the facts before questioning the Employee about the deficiency or infraction. The information should be accurate and indisputable.

2. Be Humane

It is possible the problem may be caused by reasons outside of the Employee's control or there could be some underlying personal trauma causing the problem. Be firm, but considerate.

3. Be Positive and Objective

The cost of recruiting, training and developing Employees is high. Consider the investment the Company has made in the individual and the effect of termination of their employment. It is often much less expensive (in terms of financial, time and emotional cost) to give extra effort to assist an Employee to improve than to replace the Employee.

4. Act Promptly

There should be no undue delay from the time the performance or behaviour deficiency is detected to the time action is taken. Unacceptable performance or behaviour which is allowed to continue unchecked for any period of time may be regarded by the Employee as acceptable performance.

5. Be Impartial

The best way to undermine a corrective action programme is to counsel some Employees for poor performance but not others. Always ensure that everyone is treated equally.

6. Be Fair

Ensure the treatment of the individual is fair. The degree of corrective action must be relative to the nature of the problem and the individual's past service record.

## **ANNEXURE 4**

### **TERMINATION OF EMPLOYMENT**

Prepared by:	Approved by:	Page: of
Date:	Date:	Review Date:

Eligibility:

All permanent Employees.

Purpose:

This policy sets forth the procedure under which all permanent contracts of employment may be terminated.

Procedure:

1. All terminations of employment contracts are to be in writing giving the required notice period (one week).

An Employee may request the Company to waive part or all of the notice period, which the Company may accept at its total discretion. It is also the prerogative of the Company to pay the Employee in lieu of notice and terminate the contract immediately.

- 2. The letter of resignation should be addressed to the immediate Supervisor who will append any conditions of acceptance that he/she might wish to attach to the resignation and forward same to the Human Resources Department.
- 3. The Human Resources Department will officially respond to the Employee by acknowledging the letter of resignation and setting out the terms and conditions attached to the termination of employment.
- 4. At the same time, the Employee will be is sued with a Certificate of Service.
- 5. The Human Resources Department will communicate to the Pay Office who will calculate the final payroll benefits/entitlement and ensure payment to the Employee concerned within 48 hours of the final date of employment.
- 6. The Pay Office will initiate the withdrawal process of the Employee's superannuation benefits and communicate to the Employee.

## INSTANT DISMISSAL

### Purpose:

Instant dismissal of an Employee is recognised by the Company as a most serious matter and as a means of terminating a contract of employment. It is not to be entered into without there being definite evidence of serious misconduct, compliant with legal requirements.

### Procedure:

- 1. Prior to commencing any action which may relate to dismissal, the Manager/Supervisor should consult the Site Manager and the Human Resources Department.
- 2. Most awards or agreements give expression to the common law principle entitling an employer to summarily dismiss an Employee in the event of misconduct.
- 3. There is no fixed rule of law defining the degree of misconduct which will justify instant dismissal. However, it has been established that the misconduct must be inconsistent with the fulfilment of the expressed or implied conditions of employment or the behaviour of such a nature as to expose the Company or its Employees to criminal or civil suit or damages.
- 4. Misconduct has been defined to mean inter alia the following:
  - 1. theft
  - 2. assault
  - 3. dishonesty
  - 4. endangering the safety of others
  - 5. intoxication or under the influence of drugs
  - 6. insubordination
  - 7. negligence
  - 8. fraud

- 9. wilful damage of Company property
- 10. harassment (either sexually, physically or verbally) of Employees.
- 5. In order to ensure legal compliance, the Human Resources Department will check the circumstances of the case and advise Management accordingly.
- 6. An Employee may be suspended on full pay whilst investigations are carried out to determine the cause of events. The decision to do so rests with the Human Resources Department. The Employee will not be permitted back on site whilst investigations are carried out and finalised. The Human Resources Manager will keep the Employee informed on the progress of investigations.
- 7. It should be noted that instant dismissal must occur as soon as practicable after the offence has been committed and detected. If the Employee is permitted to continue working without being advised as to the offence it is possible that the offence has been condoned and instant dismissal cannot apply.
- 8. If as a result of careful examination of the evidence, it is decided by Management that instant dismissal is warranted and the Employee is a Union member, then the actual process of dismissal will take place in the presence of the Union Delegate.
- 9. No dismissal may be entered into unless the approval of the Human Resources Manager and the Site Manager has been obtained.

## **REDUNDANCY PACKAGE**

#### Severance Pay

A redundant Employee will receive a benefit of four weeks' pay for each complete year of continuous service with a pro rata calculation for completed months of service.

"Continuous Service" means the unbroken period of employment up to the point at which the Employee is terminated and which would be recognised for Long Service Leave purposes.

### Leave

- A. Employees will receive pro rata Long Service Leave from commencement date.
- B. Employees will receive their current annual leave balance and pro rata leave up to termination date.

### Notice Period

The Company will give a minimum of four weeks, or notice as required under the *Workplace Relations Act* 1996, notice of the actual ceasing date or payment in lieu if appropriate notice is not given.

Any Employee who has received notice, and during the notice period finds other employment, will be permitted to accept such employment without loss of redundancy benefits.

#### Other Issues

- A. A Separation Certificate will be provided upon request.
- B. Each terminating Employee will receive a Certificate of Service from the Company containing information on position held, length of service and current address.
- C. The Company will notify the Industrial Relations Commission where 15 or more Employees are made redundant and assist in the locating of alternative employment with other employers.

- D. During the period of notice of termination an Employee will be allowed up to one day's time off each week of notice for the purpose of seeking employment. Proof of attendance at interview may be required.
- E. Details of estimated redundancy payments and Superannuation entitlement will be made available to each terminating Employee at least two weeks prior to an individual's final working day together with information on roll-over options.

Selection for Redundancy

A. The Company reserves the right to select Employees to be retrenched based on the consideration of specific skills necessary for the ongoing needs of the operation.

Whilst Management will be able to choose those Employees being made redundant, they will be taking into account those Employees nearing retirement and offering the opportunity to discuss individual situations with those Employees who would like to be considered for redundancy.

B. When an Employee is a Union member, the Company will consult with the Union at all stages of the selection process in order to establish impartial treatment.

#### **Outplacement Support**

The Company will assist Employees to prepare to find new employment and offer financial advice to those Employees who require assistance.

### Payout Limit

The total limit for a redundancy package is set at 104 weeks (26 years service) and equates to a maximum payout of two years' pay.

The benefits under this Agreement are not applicable to casual or temporary Employees or to Employees who resign or retire at normal retirement age.

Should any termination or redundancy occur 10 days prior to any Public Holiday, then payment for such holiday will be included in the package.

## ANNEXURE 5

#### FLEXIBLE LEAVE DAYS BANK (RDOs)

Prepared by:	Approved by:	Page: of
Date:	Date:	Review Date:

### Preamble

The intention of the Flexible Leave Days Bank is to allow the Company to maximise flexibility in weekly operations demands, to ensure continuity of supply and service, as well as allowing Employees to take leave at a time which is more tailored to their personal needs, e.g. medical appointments etc.

The focus of this Agreement is to encourage and provide for total flexibility in the workplace. To this end, the Company is committed to providing a Flexible Leave Days Bank to be utilised by all Employees covered under this Agreement.

Principles of Flexible Leave Days Bank

The conditions of the flexible Leave Days Bank scheme are as follows:

- (a) Leave under the flexible Leave Days Bank scheme is to be taken at a mutually agreed time between the Employee and the Department Manager with minimum disruption to the operations (time taken will be at the rate of 7 hours 20 minutes see point (j) of this clause).
- (b) An allocation of 12 Flexible Leave Days will be offered per annum to each Employee. One Flexible Leave Day is accrued after a 19-day working cycle.
- (c) These days will be allocated at the Employee's normal rate of pay to which the Employee would have been entitled had they been working on that day.
- (d) While the principle of 12 Flexible Leave Days will be uniform, the method of allocating these days will vary from department to department because of the differing operations and production demands and limitations of each operating unit.
- (e) The Flexible Leave Days Bank will be administered by the Department Supervisor. All accrued leave will be recorded in the Employee's Flexible Leave Days Bank.
- (f) It is the responsibility of the Department Supervisor to ensure that no more than five Flexible Leave days are accumulated in the employees "Flexible Leave Days Bank".
- (g) In the event that an Employee has accumulated the maximum five days in the Bank, that Employee shall automatically be paid out any additional full day credits accrued at 7 hours 20 minutes at their ordinary time rate of pay.
- (h) Where an Employee ceases employment with the Company, any credit days owing to the Employee shall be paid out at the Employee's ordinary time rate of pay.
- (i) At any time, an Employee may "cash-in" credit days, and will be paid at the ordinary rate of pay of seven hours, 20 minutes (7 hours, 20 minutes) per credit day.

This time is determined as follows:

	Paid Hours
Current RDO Friday off	7 hours 10 minutes
Thursday prior to RDO early finish	10 minutes
Forgone	
	7 hours 20 minutes

(j) In the case of an emergency, an Employee who has no credits available in the bank may be permitted by mutual agreement with their manage to take up one day of credit in advance. (N.B. This does not allow for the payment of cash in advance).

## ANNEXURE 6

### **PROBATIONARY PERIOD**

Prepared by:	Approved by:	Page: of
Date:	Date:	Review Date:

Purpose:

The first three months of employment is the probationary period for all new Employees.

Procedure:

- 1. The Company may terminate a probationary Employee with one week's notice who does not satisfactorily meet any one or more of the following standards:
  - (a) Job Performance; quality and quantity of work, knowledge of job, general attitude/behaviour.

- (b) Conduct; co-operation with Management and other Employees, adherence to Company policies.
- (c) Attendance and Punctuality.
- 2. A probationary period may be extended when additional time is necessary to evaluate the ability of the probationary Employee to meet the above outlined standards. (See Performance Counselling Policy.)
  - (a) Extensions will be made on a month-by-month basis and should not extend beyond six months from the date of employment.
  - (b) The Employee must be informed of the extension in writing by the Human Resources Department.
- 3. New Employees covered by the Enterprise Agreement will be required to meet the performance expectations of the Probationary Evaluation Guidelines (refer attached) as per the Agreement.

**Probationary Evaluation Guidelines** 

This form was designed by the Consultative Committee in line with the performance expectations of the Enterprise Agreement.

### Aim

The aim of this form is to ensure that P & G employs people who meet both the Company's and Employee's work performance expectations.

#### Guidelines

Completing the form:

- 1. This form should be initiated by the Employee's immediate Supervisor/Team Leader. It is recommended that the Supervisor keep a record of when the probation period ends in his/her diary to ensure follow up is made.
- 2. The form should be completed monthly for the first three months by the Employee's immediate Supervisor/Team Leader and two peers that work with the Employee who will be known as the "evaluators".
- 3. It will be the Supervisor/Team Leader's responsibility to choose which peers to complete the form.
- 4. A rating of one to five with appropriate criteria has been selected to measure the performance level of the individual.
- 5. The evaluator should fill in the scores for each category and then total the scores. Total sum of the scores divided by the 30 performance factors gives the Overall Average, e.g. each performance factor is 5, therefore is 130 divided by 26 which equals 5.
- 6. The evaluator should then match the Overall Average with the Evaluation Criteria., which is:

Overall Average	Overall Average Meets Probation Requirements	
3 or above	Yes	
Less than 3	May need probation extended to meet Company expectations	
Score of 1	Continuation of employment will need to be reviewed.	

- 7. Where the scores differ between evaluators it is the Supervisor/Team Leader's responsibility to review each form and come up with a workable solution based on all the facts provided.
- 8. If the Supervisor/Team Leader is unable to develop a workable solution, he/she should refer the matter to the Consultative Committee.

- 9. After each evaluator completes the form, the group of 3 should meet to compare evaluations. However, it is the Supervisor/Team Leader's responsibility to give the Employee feedback on the evaluation and if necessary the course of action required.
- 10. Once the form is completed and no further follow-up is required, the Supervisor should send all evaluations to the Human Resources Department for filing in the Employee's personnel file.

Probationary Evaluation Record

Permanent Employees

This form should be completed on a monthly basis, for three months from the commencement date of employment by the Employee's immediate Supervisor and two peers that work with the Employee.

Employee.....Position....

Rating Guide:

- 5 = Good Performance
- 4 = Acceptable Performance
- 3 = Adequate Performance After Instruction
- 2 = Adequate Performance With Constant Supervision
- 1 = Unacceptable Performance

	Performance Factors	Rating 1 - 5
1.	Appearance:	:
	Dress Appropriately	
	Hygiene and grooming acceptable for work	
2.	Punctuality/attendance:	
	Advises when late or absent	
	Returns from breaks on time	
	Attends work each day	
3.	Interpersonal Behaviour:	
	Pleasant to co-workers	
	Co-operates/interacts with other Employees	
	Accepts supervisory authority on tasks, e.g. no arguments	
	Acknowledges instructions and direction appropriately	
	When asked begins tasks promptly	
	Accepts on-going guidance and correction.	
	Once task is learned, works without supervision	
	Asks for assistance when necessary	
	Asks to borrow equipment etc in a polite manner	
4.	Quality of Work:	
	Accurately completes all documentation	
	Maintains compliance to Protocols/Procedures	
	Meets acceptable quality standards of work	
5.	Quantity of Work:	
	Acceptable number of tasks completed within time frame	
	Maintains and meets all deadlines	
6.	Judgement:	
	Considers all options in deciding upon correct course of action	
	Makes sound decisions in most cases	
	Shows initiative when applicable, e.g. if machine stops	

7.	Safety/Hygiene
	Adheres to housekeeping policies
	Works in a safe manner
	Total Score
	Overall Average
8.	Employee's Comments

Evaluation Criteria

If the overall average is 3 or above, then the Employee has met the performance probationary requirements.

If the overall average is less than 3, the evaluators will need to compare scores and ensure fairness and continuation of employment for this Employee will need to be reviewed in accordance with the Probationary Policy.

Based on the "above outline" has the Employee met the performance requirements for the probation period? Yes/No

If No, please explain

Supervisor Signature Date.

Employee's Signature Date

Upon completion please send this form to the Human Resources Dept. for filing on Employee's Personnel File.